

WASHINGTON METRORAIL SAFETY COMMISSION

RAIL OPERATIONS CONTROL CENTER (ROCC) SAFETY OBSERVATION REPORT

Location: Carmen Turner Facility (CTF)
Wednesday, January 8, 2019
4:00(pm) – 11:30(pm)

OBSERVER - KEMMERY KENDRICK, TRAIN CONTROL & SIGNALS SUBJECT MATTER EXPERT

- Observation performed during second shift revenue service hours
- All operators on duty appeared fit-for-duty with no physical signs fatigue
- Electronic device policies followed by all ROCC staff. All devices are stored in lockers at beginning of shift.
- All staff members demonstrated appropriate and proper radio communications.
- ROCC equipment functioning adequately throughout.
- Interacted with different section operators.
- One (1) Student Controller rotating in the MOC Radio Console position. He is shadowed by an instructor/certifier.
- Car Maintenance Controller Console back up and fully operational.
- Farragut North - automatic signal territory experience frequent signal troubles. Informed that this is an ongoing problem for controllers. Controller reported that ATC is constantly dispatched to this area due to signal problems.
- 1900 hours - maintenance crews beginning to report into ROCC requesting permission to perform PMIs. ETO by way of Local Control and Foul Time primary requests.
- Monitored radio traffic and the CCTV (SCADA) system on Green Line F02 for unresponsive passenger on platform at 1915 hours. Passenger under-the-influence of an unknown substance at station stop. WMATA police dispatch along with First Responders. All personnel displayed proper radio communications, announcements, and ROCC operating procedures to aid.
- 2100 hours - Shift Change Briefings for all outgoing ROCC Superintendent's. Briefs consist of current status of the Rail System to include potential problem areas.
- 2200 hours – Witnessed three (3) Student Controllers on 3rd shift shadowed by instructors for certification. One (1) at radio position – to aid crew members wayside with ETO and Foul time, and Two (2) at button positions.

SHIFT SUPERVISORS

██████████ ROIC Liaison - Assistant Superintendent
██████████ ROCC – 2nd shift - Superintendent
██████████ ROCC – 3rd shift - Superintendent
██████████ ROCC – 3rd shift - Superintendent
██████████ Car Maintenance - Supervisor
██████████ MOC – Asst., Superintendent

