



WMSC Commissioner Brief: W-0253 Evacuation for Life Safety Reasons – Wheaton Station – May 18, 2023

Prepared for Washington Metrorail Safety Commission meeting on January 23, 2024

Safety event summary:

On Thursday, May 18, 2023, Wheaton Station was evacuated due to a shooting inside the station. One person was killed in the shooting. Individuals believed to be related to the shooting subsequently entered the roadway. No one was injured during the evacuation for life safety reasons.

At 5:52 p.m., the Train Operator of Train 111 on track 1 contacted the Radio Rail Traffic Controller in the Rail Operations Control Center (ROCC) and reported hearing a loud noise as their train departed Wheaton Station toward Glenmont Station. A minute later, the Train Operator of Train 109 on track 2 (travelling toward Shady Grove Station) at Wheaton Station reported that a customer advised them that a person had been shot near the escalator, and that two men were seen running into the tunnel toward Forest Glen Station. At the same time, the Wheaton Station Manager reported to a Rail Operations Information Center (ROIC) Controller in the ROCC that a person had been shot. The Information Controller directed the Station Manager to go to a place of safety. Bystanders called Montgomery County 911 to request an emergency response.

The ROIC Controller notified the Metro Transit Police Department (MTPD) and the ROCC Operations Manager.

An MTPD Dispatcher dispatched MTPD officers to the station and the Operations Manager instructed the Radio Rail Traffic Controller to have the Train Operator of Train 109 to offload their train and perform a track inspection (with only the Train Operator on board) on track 2 to Forest Glen Station to check for unauthorized persons on the roadway.

At 5:59 p.m., train service was suspended between Silver Spring and Glenmont stations.

At approximately 6:03 p.m., the first MTPD Officer arrived on scene. At 6:04 p.m., a ROIC Controller instructed the Station Manager to evacuate the station.

Multiple track inspections were conducted between Wheaton and Glenmont stations on tracks 1 and 2 with nothing found.

At 7:27 p.m., trains were allowed to resume service toward Glenmont Station, bypassing Wheaton Station. Train service was then suspended again at 7:43 p.m. At 9:16 p.m., trains were allowed to begin single tracking, bypassing Wheaton Station, as the police investigation continued. The station remained closed until the next morning on Friday, May 19, 2023.

Probable Cause:

The probable cause of this evacuation for life safety reasons was a shooting in the station.



Washington Metropolitan Area Transit Authority
Department of Safety (SAFE)
Office of Safety Investigations (OSI)

FINAL REPORT OF INVESTIGATION E23337

Date of Event:	May 18, 2023
Type of Event:	Evacuation for Life Safety Reasons
Incident Time:	17:51 Hours
Location:	Wheaton Station – Escalator X01
Time and How received by SAFE:	17:55 Hours – SAFE/MAC
WMSC Notification Time:	18:51 Hours
Responding Safety Officers:	Office of Emergency Preparedness (OEP)
Rail Vehicle:	None
Injuries:	Fatal
Damage:	None
Emergency Responders:	Metro Transit Police Department (MTPD) Montgomery County Police Department (MCPD) Montgomery County Fire and Emergency Services (MCEMS)
SMS I/A Incident Number:	20230518#108595

Wheaton Station – Evacuation for Life Safety

May 18, 2023
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Abbreviations and Acronyms

CCTV	Closed-Circuit Television
DVEU	Digital Video Evidence Unit
MAC	Mission Assurance Coordinator
MCPD	Montgomery County Police Department
MTPD	Metro Transit Police Department
MCFRS	Montgomery County Fire and Rescue Service
MSRPH	Metrorail Safety Rules and Procedures Handbook
NOAA	National Oceanic and Atmospheric Administration
OEP	Office of Emergency Preparedness
PA	Public Address
RTC	Rail Traffic Controller
ROCC	Rail Operations Control Center
ROIC	Rail Operations Information Center
RTRA	Office of Rail Transportation
SOP	Standard Operating Procedure
SMS	Safety Measurement System
SAFE	Department of Safety
SOCC	Security Operations Control Center
WMATA	Washington Metropolitan Area Transit Authority
WMSC	Washington Metrorail Safety Commission

**Washington Metropolitan Area Transit Authority
Department of Safety – Office of Safety Investigations**

Executive Summary

**Note that all times listed are approximate and may contain minor variations due to differences between systems of record. **

On May 18, 2023, at 17:52 hours, the Train Operator of Train ID 111 reported to the Rail Operations Control Center (ROCC) that they heard a loud noise before departing Wheaton Station, track 1. At 17:53 hours, the Train Operator of Train ID 109, located at Wheaton Station on track 2, reported that a customer advised them that a person was shot near the escalators and observed two males running into the tunnel toward Forest Glen Station. The Station Manager located at Wheaton Station contacted the Rail Operations Information Center (ROIC) to report that a person was shot and requested the Metro Transit Police Department (MTPD) and emergency services. The Radio RTC instructed Train ID 109 to offload their train.

ROIC notified MTPD and the Operations Manager (OM) of the event. MTPD dispatched units to Wheaton Station. Montgomery County Dispatch contacted MTPD, advised them of the report, and that the Montgomery County Police Department (MCPD) was en route.

The Radio RTC instructed trains to perform a track inspection on tracks 1 and 2 between Silver Spring Station and Glenmont Station accompanied by MTPD and MCPD on board the trains. Train service between Silver Spring Station and Glenmont Station was suspended.

MTPD arrived and established an Incident Command Post. Wheaton Station was evacuated. One person in the station was fatally wounded in this event. On May 19, 2023, at 00:06 hours, Wheaton Station was reopened for normal train service.

The probable cause of the Evacuation for Life Safety Reasons Event on May 18, 2023, at Wheaton Station, was a person discharging a firearm, which resulted in a customer receiving fatal injuries. There were no major findings related to the response and recovery from this event.

Incident Site

Wheaton Station – In the tunnel area between Escalator X01 and the platform.

Field Sketch/Schematics



The above depiction is not to scale.

Purpose and Scope

The purpose of this accident investigation and candid self-evaluation is to collect and analyze available facts, determine the probable cause(s) of the incident, identify contributing factors, and make recommendations to prevent a recurrence.

Investigative Methods

Upon receiving notification of the Evacuation for Life Safety Reasons event at the Wheaton Station on May 18, 2023, SAFE dispatched a cross-functional team to assess the scene and conduct the subsequent investigation. SAFE team members worked with relevant WMATA subject matter experts to review the incident's facts and data.

The investigative methodologies included the following:

- Site assessment through video and document review.
- Informal Interviews – Collected through conversations with individuals during the investigation to provide background and supporting information. Written statements were reviewed from personnel present during the event.
- Documentation Review – A collection of relevant work history information and process documentation contained in Metro systems of record. These records include:
 - Metrorail Safety Rules and Procedures Handbook (MSRPH)
 - National Oceanic and Atmospheric Administration (NOAA)
 - MTPD Hot Wash Summary
 - Maximo Data
 - Departmental reports
 - Written Statements from employee witnesses
- System Data Recording Review – A collection of information contained in Metro Data Recording Systems. This data includes:
 - Audio Recording System (ARS) playback
 - System Performance On-Time Summary
 - Closed-Circuit Television (CCTV)

Investigation

On May 18, 2023, at 17:51 hours, Closed-Circuit Television (CCTV) revealed that a group of people engaged in an altercation on escalator X01. After exiting the escalator, a person fell to the ground in the tunnel area near the platform at Wheaton Station.

The Audio Recording System (ARS) revealed that at 17:52 hours, the Train Operator of Train ID 111 reported to ROCC that they heard a loud noise before departing Wheaton Station, track 1. At 17:53 hours, the Train Operator of Train ID 109 located at Wheaton Station on track 2 reported that a customer advised them that a person was shot near the escalators, and they saw two males running into the tunnel, in the direction of Forest Glen Station.

The Station Manager located at Wheaton Station contacted ROIC and reported a person was shot and requested MTPD to respond. The Radio RTC instructed Train ID 109 to offload their train.

ROIC notified MTPD and the OM of the event. At 17:54 hours, MTPD dispatched Units to Wheaton Station.

The Radio RTC instructed Train ID 133 to hold at Forest Glen Station, track 2.

Montgomery County Dispatch contacted MTPD and advised that they received a report of a shooting at Wheaton Station and that MCPD personnel were en route. At 17:55 hours, MCPD arrived at Wheaton Station.

At 17:56 hours, the Radio RTC, at the instruction of the OM, instructed Train ID 109 to offload the train due to the possibility that persons that entered the roadway were armed with handguns and to perform a track inspection to Forest Glen Station on track 2. At 17:58 hours, the Radio RTC instructed Train ID 133 to offload, reverse ends and perform a track inspection to Wheaton Station on track 1.

Montgomery County Fire and Rescue Services (MCFRS) responded to Wheaton Station.

At 17:59 hours, the Radio RTC announced that train service was suspended between Silver Spring Station and Glenmont Station.

At 18:00 hours, ROIC contacted the Bus Operations Control Center (BOCC) and requested a bus bridge between Silver Spring Station and Glenmont Station. The Radio RTC instructed Train ID 133 to continue the track inspection to Silver Spring Station on track 1.

At 18:03 hours, an MTPD Officer arrived at Wheaton Station. The Radio RTC instructed Train ID 109 to perform a track inspection to Forest Glen Station on track 2.

At 18:04 hours, MTPD established the Incident Command Post at Wheaton Station's kiosk. ROIC instructed the Station Manager to evacuate Wheaton Station. The Radio RTC granted an absolute block to Train ID 133 to continue the track inspection to Silver Spring Station on track 1. At 18:10 hours, Train ID 133 reported a good track inspection. At 18:17 hours, Train ID 109 reported a good track inspection.

At 18:21 hours, the Radio RTC instructed Train ID 113 to perform a track inspection between Silver Spring Station and Glenmont Station on track 1.

At 18:28 hours, MCFRS units departed Wheaton Station.

At 18:33 hours, an Office of Rail Transportation (RTRA) Supervisor arrived at Wheaton Station.

At 18:53 hours, the Radio RTC announced that train service was suspended between Forest Glen Station and Glenmont Station.

At 19:12 hours, Train ID 113 reported a good track inspection. At 19:18 hours, the Radio RTC instructed Train ID 113 to perform a track inspection between Glenmont Station and Wheaton Station on track 2. At 19:27 hours, Train ID 113 reported a good track inspection.

The Radio RTC announced that trains could continue in service to Glenmont Station, bypassing Wheaton Station. At 19:43 hours, the Radio RTC announced that train service was suspended again between Forest Glen Station and Glenmont Station.

At 20:12 hours, the On-Scene Commander announced that Command Post was terminated and MTPD personnel remained on the scene. At 21:02 hours, Montgomery County Crime Scene Investigators arrived on the scene.

At 21:16 hours, the Rail Supervisor located at Wheaton Station advised ROCC that trains could continue in service to Glenmont Station, single tracking on track 1, and bypassing Wheaton Station. At 21:18 hours, the Emergency Response Team (ERT) arrived on the scene.

At 22:33 hours, the Rail Supervisor located at Wheaton Station advised ROCC that trains could utilize tracks 1 and 2 to Glenmont Station, bypassing Wheaton Station.

At 22:36 hours, the Rail Supervisor located at Wheaton Station advised ROCC that MTPD turned the scene over to them.

At 23:00 hours, MTPD departed Wheaton Station.

At 23:12 hours, the Rail Supervisor located at Wheaton Station advised ROCC that the Office of Plant Maintenance (PLNT) was on the scene.

On May 19, 2023, at 00:06 hours, the Rail Supervisor located at Wheaton Station advised ROCC that all personnel were clear, and Wheaton Station could reopen. The Button RTC notified ROIC that Wheaton Station could reopen. At 00:07 hours, ROIC instructed the Station Manager to reopen Wheaton Station.

At 00:08 hours, Train ID 118 was the first train to service Wheaton Station on track 2. At 00:14 hours, MCPD departed Wheaton Station. At 00:21 hours, Train ID 120 was the first train to service Wheaton Station on track 1.

Chronological ARS Timeline

A review of ARS playback, i.e., phone and radio communications, revealed the following timeline:

Time	Description
May 18, 2023	
17:51:00 hours	A person was shot near the escalator at Wheaton Station. [MTPD DVEU]
17:52:19 hours	<u>Train ID 111</u> : Reported departing Wheaton Station and hearing a loud noise. <u>ROCC Radio RTC</u> : Inquired, "Did it sound like a gunshot?" <u>Train ID 111</u> : Responded, "I don't know." [Radio Ops 1]
17:53:14 hours	<u>Train ID 109</u> : Reported a customer advised that a person was shot near the escalator. <u>ROCC Radio RTC</u> : Acknowledged. <u>Train ID 111</u> : Reported customer observed two males running in the tunnel toward Forest Glen Station. [Radio Ops 1]
17:53:26 hours	<u>Station Manager</u> : Reported a person was shot and requested MTPD to respond. <u>ROIC Controller</u> : Acknowledged and advised to go to a place of safety. <u>Station Manager</u> : Responded, "Headed back to the kiosk." <u>ROIC Controller</u> : Acknowledged and instructed to stay in a place of safety. [Radio Ops 5]
17:53:39 hours	<u>ROIC Controller</u> : Notified MTPD of the event. [Phone SOCC 5D]

Time	Description
17:53:47 hours	<u>ROIC Controller</u> : Notified the OM of the event. [Phone Rail 1]
17:54:25 hours	<u>MTPD Dispatch</u> : Instructed Units to respond to Wheaton Station. [MTPD 1X]
17:54:34 hours	<u>ROCC Radio RTC</u> : Instructed Train ID 133 to hold at Forest Glen Station, track 2. <u>Train ID 133</u> : Acknowledged and repeated. [Radio Ops 1]
17:54:39 hours	<u>Button RTC</u> : Notified the MTPD of the event. [Phone Ops 1]
17:54:49 hours	Montgomery County Dispatch contacted MTPD and advised them of the event. [Phone SOCC 53]
17:55:07 hours	MCPD arrived at Wheaton Station. [CCTV]
17:56:32 hours	<u>OM</u> : Instructed to have Train ID 109 perform a track inspection. [Ambient Fire Liaison]
17:56:41 hours	<u>ROCC Radio RTC</u> : Instructed Train ID 109 to offload and perform a track inspection to Forest Glen Station on track 2. <u>Train ID 109</u> : Acknowledged and repeated. [Radio Ops 1]
17:58:23 hours	<u>ROCC Radio RTC</u> : Instructed Train ID 133 to offload, reverse ends and perform a track inspection to Wheaton Station on track 1. <u>Train ID 133</u> : Acknowledged and repeated. [Radio Ops 1]
17:58:56 hours	MCFRS arrived at Wheaton Station. [CCTV]
17:59:33 hours	<u>ROCC Radio RTC</u> : Announced train service suspended between Silver Spring Station and Glenmont Station. [Radio Ops 1]
18:00:44 hours	<u>ROIC Controller</u> : Contacted BOCC and requested a bus bridge between Silver Spring Station and Glenmont Station. [Phone ROIC Lead]
18:00:52 hours	<u>ROCC Radio RTC</u> : Instructed Train ID 133 to continue the track inspection to Silver Spring Station on track 1. <u>Train ID 133</u> : Acknowledged and repeated. [Radio Ops 1]
18:03:03 hours	<u>MTPD Unit</u> : Reported they were at Wheaton Station. [MTPD 1X]
18:03:28 hours	<u>ROCC Radio RTC</u> : Instructed Train ID 109 to perform a track inspection to Forest Glen Station on track 2. <u>Train ID 109</u> : Acknowledged and repeated. [Radio Ops 1]
18:04:38 hours	<u>MTPD Unit</u> : Advised the Incident Command Post was established at Wheaton Station Kiosk. [MTPD 1X]
18:04:48 hours	<u>ROIC Controller</u> : Instructed the Station Manager to evacuate Wheaton Station. [Radio Ops 5]
18:04:55 hours	<u>ROCC Radio RTC</u> : Granted an Absolute Block to Train ID 133 to continue the track inspection to Silver Spring Station on track 1. <u>Train ID 133</u> : Acknowledged and repeated. [Radio Ops 1]
18:10:09 hours	<u>Train ID 133</u> : Reported a good track inspection. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
18:17:01 hours	<u>Train ID 109</u> : Reported a good track inspection. <u>ROCC Radio RTC</u> : Acknowledged and repeated. Instructed to continue a track inspection on track 2. <u>Train ID 109</u> : Acknowledged and repeated. [Radio Ops 1]
18:21:58 hours	<u>ROCC Radio RTC</u> : Instructed Train ID 113 to perform a track inspection between Silver Spring Station and Glenmont Station on track 1. <u>Train ID 113</u> : Acknowledged and repeated. [Radio Ops 1]
18:28:21 hours	MCFRS departed Wheaton Station. [CCTV]

Time	Description
18:33:20 hours	<u>Rail Supervisor</u> : Advised on scene at Wheaton Station. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
18:53:58 hours	<u>ROCC Radio RTC</u> : Announced train service suspended between Forest Glen Station and Glenmont Station. [Radio Ops 1]
19:12:56 hours	<u>Train ID 113</u> : Reported a good track inspection. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
19:18:02 hours	<u>ROCC Radio RTC</u> : Instructed Train ID 113 to perform a track inspection between Glenmont Station and Wheaton Station on track 2. <u>Train ID 113</u> : Acknowledged and repeated. [Radio Ops 1]
19:27:04 hours	<u>Train ID 113</u> : Reported a good track inspection. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
19:27:32 hours	<u>ROCC Radio RTC</u> : Announced that trains continue in service to Glenmont Station, bypassing Wheaton Station. [Radio Ops 1]
19:43:51 hours	<u>ROCC Radio RTC</u> : Announced train service suspended between Forest Glen Station and Glenmont Station. [Radio Ops 1]
20:12:01 hours	<u>Incident Command Post</u> : Announced Command Post was terminated and MTPD Units remained on the scene. [Radio MTPD 2X]
21:02:35 hours	<u>Rail Supervisor</u> : Advised Montgomery County Investigation on scene at Wheaton Station. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
21:16:42 hours	<u>Rail Supervisor</u> : Advised trains could single track to Glenmont Station on track 1 bypassing Wheaton Station. <u>ROCC Radio RTC</u> : Acknowledged and repeated. Announced for trains to continue in service to Glenmont Station single tracking on track 1, bypassing Wheaton Station. [Radio Ops 1]
21:18:54 hours	<u>Rail Supervisor</u> : Advised ERT was on scene at Wheaton Station. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
22:33:27 hours	<u>Rail Supervisor</u> : Advised trains could utilize tracks 1 and 2 to Glenmont Station, bypassing Wheaton Station. <u>ROCC Radio RTC</u> : Acknowledged and repeated. Announced that trains would continue in service to Glenmont Station on tracks 1 and 2, bypassing Wheaton Station. [Radio Ops 1]
22:36:53 hours	<u>Rail Supervisor</u> : Advised that MTPD turned the scene over to RTRA. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
23:00:06 hours	MTPD departed Wheaton Station. [CCTV]
23:12:09 hours	<u>Rail Supervisor</u> : Advised PLNT Maintenance was on the scene. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
May 19, 2023	
00:06:01 hours	<u>Rail Supervisor</u> : Advised all personnel were clear and Wheaton Station could reopen. <u>ROCC Radio RTC</u> : Acknowledged and repeated. [Radio Ops 1]
00:06:44 hours	<u>Button RTC</u> : Notified ROIC that Wheaton Station could reopen. [Phone Ops 1]
00:07:25 hours	<u>ROIC Controller</u> : Instructed the Station Manager to reopen Wheaton Station. <u>Station Manager</u> : Acknowledged. [Phone ROIC PA]
00:08:29 hours	Train ID 118 was the first train to service Wheaton Station on track 2. [Spots]
00:14:37 hours	MCPD departed Wheaton Station. [CCTV]
00:21:29 hours	Train ID 120 was the first train to service Wheaton Station on track 1. [Spots]

***Note: Times above may vary from other systems' timelines based on clock settings and reporting sources.*

Weather

On May 18, 2023, at the time of the incident, NOAA recorded the temperature as 69°F, with clear skies, winds at 3 mph, and 80% humidity. The weather was not a contributing factor in this incident. (Weather source: NOAA – Location: Wheaton, MD)

Related Rules and Procedures

SOP #1A – Command, Control and Coordination of Emergencies on the Rail System
Safety Bulletin: SB 23-02-D, Version: #1

Human Factors

Evidence of Fatigue

The biomathematical fatigue modeling application (SAFTE-FAST Web SFC) was not applied for this event.

Fatigue Risk

The biomathematical fatigue modeling application (SAFTE-FAST Web SFC) was not applied for this event.

Post-Incident Toxicology Testing

Post-Incident Toxicology Testing was not conducted for this event.

Findings

- A group was involved in an altercation on escalator X01 prior to the shooting.
- A customer reported observing two people enter the roadway on track 2.
- The injured person was transported to a local hospital.
- The event resulted in a fatality.
- Track inspections yielded negative findings for unauthorized persons in the roadway.

Immediate Mitigation to Prevent Recurrence

- Wheaton Station was evacuated.
- Joint track inspections were conducted with police personnel on tracks 1 and 2 between Silver Spring and Glenmont Stations with negative results.
- MCPD and MCFRS arrived to investigate and render aid.

Probable Cause Statement

The probable cause of the Evacuation for Life Safety Reasons Event on May 18, 2023, at Wheaton Station, was a person discharging a firearm, which resulted in a customer receiving fatal injuries. There were no major findings related to the response and recovery from this event.

Recommended Corrective Actions

Incident Date: 05/18/2023 Time: 17:51 hours
Final Report – Evacuation for Life Safety Reasons
E23337

Drafted By: SAFE 708 – 07/07/2023 Reviewed By: SAFE 707 – 07/17/2023 Approved By: SAFE 71 – 07/17/2023
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Based on the events surrounding this fatality, there are no recommendations associated with this event. Review of the system records of data, did not identify significant findings related to the response and recovery from this event.

Appendices

Appendix A – RTRA Rail Supervisor and Station Manager Reports

WMATA/RTRA Incident/Accident Report (Other than Motor Vehicle) Page 1 of 2
Incident Information: This page must be completed for all incidents

Date: 5/18/2023 Incident Time: 6:05 PM Time Reported: 6:05 PM Reported by: Customer Employee
 RCCC Other

Location

Station: Blonmont Mezzanine #: 34 Track #/Destination: N/A Chain Marker/Signal Number: N/A

TYPE OF INCIDENT

Property Damage Smoke Fire Customer Complaint
 Customer Injury Customer Illness Employee Injury Employee Illness
 Criminal Activity Elevator Entrapment Rail Vehicle Incident Other (Explain in description of incident)

WEATHER **LIGHT CONDITIONS (natural lighting)** **LIGHTING (artificial lighting)**

Clear Rain Dawn/Dusk Daylight Lights On Lights Off
 Snow Sleet/Ice Dark Tunnel/Underground Lights Not Working

STATION INCIDENTS: Always include equipment number you use for MOC/AFC/ECC

Elevator/Escalator #: N/A AFC #: N/A Room Number/Location: N/A / Mezzanine

Failure Number(s): N/A

Parking Lot Paid Area Free Area Garage Station Entrance Stairway # Platform Ancillary Room
 Injury/Illness reported aboard Train Other

Name of Responding Supervisor: N/A Name/Department of PLNT/AFC or other WMATA responder: N/A

TRAIN INCIDENTS

Train ID: N/A Destination: N/A Car Numbers (list all cars in consist): N/A Lead Car: N/A

Name of Responding Supervisor: NA Name/Department of CMNT/TRST or other WMATA responder: N/A

DESCRIBE THE INCIDENT: Include what you did to correct the problem and who you notified and when.
 Describe any property damage and the extent of any injuries.

On 5/18/2023 at around 6:05 PM, multiple customers came up from the platform after exiting the train, running, frightened, and yelling, saying that a person on the train has a gun. We immediately opened all fare gates, called OCC and Transit Police. The customers were in such an up-roar and was trying to exit the station as quickly as possible, that no one could give a brief description of the individual whom had the gun in their possession.

Employee Completing Report

[Redacted] Date: 5/18/2023

Division: Blonmont RUC #: 30 Block #: 34/02 Assigned Days: SUN-MON

To Be Completed By Reviewing Manager

[Redacted] Date: 5/18/23

Filed with open case on shooting @ Blonmont

SMS Number: 108524 #30230518

50.750A 04/12 WMATA Copy: Division or Supervisor Yellow Copy: For any incident involving escalators or elevators; remains in black for use of elevator/escalator inspectors

Document 1 - Station Manager's Report Page 1 of 2

Additional Information- Complete this page for any incident where the information is available and when additional space is needed for incident description.

Customer Involved Employee Involved Witness

Last Name, First Name				Employee #	
N/A				N/A	
Date of Birth	Sex	Home Phone	Work Phone	Cell Phone	
N/A	F	N/A	N/A	N/A	
Home Address			Email Address		
N/A			N/A		
Nature of Injury/Illness					

Assistance Offered: Accepted Declined
Customer was shaking and crying profusely due to this incident

If Transported:
 Hospital: N/A Ambulance Number: N/A Arrival: N/A Departure: N/A

Customer Involved Employee Involved Witness

Last Name, First Name				Employee #	
N/A				N/A	
Date of Birth	Sex	Home Phone	Work Phone	Cell Phone	
N/A	M/A	N/A	N/A	N/A	
Home Address			Email Address		
N/A			N/A		
Nature of Injury/Illness					
N/A					

Assistance Offered: Accepted Declined

If Transported:
 Hospital: N/A Ambulance Number: N/A Arrival: N/A Departure: N/A

Police/Fire/Other Agencies Involved

Jurisdiction/Arrival Time	Bar	Number
MTPD / 6:20 PM	[Redacted]	[Redacted]
Jurisdiction/Arrival Time	Bar	Number
MTPD / 6:20 PM	[Redacted]	[Redacted]

DESCRIBE THE INCIDENT (continued of witness statement). Includes what you did to correct the problem and who you notified and when. Describe any property damage and the extent of any injuries.

"Refer to page # one (1)"

Employee Completing report

[Redacted Signature]	Date: 5/18/2023
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50.7538 04/12 White Copy: Division or Supervisor Yellow Copy: For any incident involving escalators or elevators, remains in track for use of elevator/escalator inspectors

Document 2 - Station Manager's Report Page 2 of 2



RTRA Supervisors' Report

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

DEPARTMENT OF OPERATIONS-RAIL SERVICE

Office of Rail Transportation

Date: 5/18/2023	Incident Time Approx. 6:05 pm	Incident Location (Station Mezzanine#) Wheaton	Track/Mezzanine 1&2
Equipment Number (Train ID & Car Numbers; Escalator/Elevator) Train 111			
Incident Description Station Shooting			
WMATA Personnel Involved Station Manager [REDACTED]	Employee # [REDACTED]	Rule Violation?	Home Division Glenmont
			Post Incident NO
Arrival Time 6:15p	Unit Number [REDACTED]	Person In Charge [REDACTED] MTPD Forward Liaison	Remarks

Chronological Account of Incident

6:05pm- Reports of shooting at Wheaton Station
6:15pm- Transit and Montgomery County arrive on scene
6:29pm- Supervisor [REDACTED] mobile to Wheaton Station
6:39pm- Supervisor [REDACTED] on the scene at Command Post as RTRA Forward Liaison
6:40pm- Make contact with Station Manager to check on him
6:55pm- Transit request for Test train to perform track inspection of track 1 Glenmont.
6:56pm- Both Transit and Montgomery County officers board train 713 to perform track inspection to Glenmont.
7:19pm- Transit request track inspection of track 2 in the direction of Shady Grove from Glenmont
7:25pm- Normal service resumed bypassing Wheaton at a speed restriction of 5mph
7:30pm – Supervisor [REDACTED] on scene and assumes role of RTRA Forward Liaison from Supervisor [REDACTED]
7:40pm- Montgomery County suspends service at Wheaton due to excess wind coming from trains causing crime scene to be compromised.
8:15pm- Montgomery County assumes command of the crime scene from Transit
8:45pm- Montgomery County homicide and Detectives arrive on the scene to investigate.
9:20pm- Supervisor [REDACTED] Clear of scene.

Received call to respond to Wheaton station due to a shooting that just occurred. Contacted ROCC to let them know I was mobile from the division to the scene. Arrived on the scene and made contact with the MTPD Forward Liaison and checked on the Station Manager to see if he was okay. Transferred from the mezzanine to Command Post and was at the discretion of transit. According to a briefing from Transit, a customer shot another customer exiting the training and escaped through the tunnel. Wounded victim was transported upon my arrival.

Supervisor Submitting Report (include payroll #) [REDACTED]	Date 5/18/23	Report Reviewed by	Date
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50.437 09/10REPORT MUST BE FAXED TO ROCC 301-618-1012 at end of tour

Document 3 - Rail Supervisor's Report. Page 1 of 1

Appendix B – Office of Emergency Preparedness (OEP) Report

Incident Date: 05/18/2023 Time: 17:51 hours
Final Report – Evacuation for Life Safety Reasons
E23337

Drafted By: SAFE 708 – 07/07/2023
Reviewed By: SAFE 707 – 07/17/2023
Approved By: SAFE 71 – 07/17/2023

Submitted by: [REDACTED]



SAFE OEP Incident Response Report

Overview

<u>Incident Date/Time:</u> 2023-05-18 17:55	<u>Responder 1:</u> [REDACTED] <u>MAC 1:</u> [REDACTED] <u>MAC 2:</u> [REDACTED]	<u>Additional Responders:</u> N/A <u>Incident Type:</u> Shooting
<u>Incident Location:</u> Wheaton Metro Station		

Incident Metrics

<u>OPS Channel:</u> OPS 1	<u>On Scene Time:</u> 19:00
<u>MTPD Channels:</u> ["MTPD 1x ", "MTPD 2x"]	<u>Disregard Time:</u> N/A
<u>Bus/Rail Yard Channel:</u> N/A	<u>Time of Recovery:</u> 20:12
<u>Initial Incident Time:</u> 17:55	<u>In-Service Time:</u> 21:30
<u>Dispatch Time:</u> 17:57	<u>Command Est. Time:</u> 18:04
<u>Response Time:</u> 17:57	<u>Transfer of Command Time:</u> N/A

Incident Personnel

<u>Metro IC:</u> [REDACTED]	<u>Maintenance Lead (ERT):</u> N/A
<u>Jurisdictional IC:</u> Montgomery	<u>Investigations Lead (MTPD):</u> N/A
<u>Fire Liaison ROCC:</u> DCFD [REDACTED] [REDACTED]	<u>Investigations Lead (Safety):</u> N/A
<u>Forward Liaison (RTRA Supervisor):</u> N/A	<u>Transportation Lead (Bus TFS):</u> [REDACTED]
<u>Forward Liaison (MTPD):</u> N/A	

Document 1 – OEP Incident Response Report. Page 1 of 2

Submitted by: [REDACTED]

Incident Overview

Was Power removed: No Red Tag (if applicable):N/A

Incident Narrative:

At 17:55 the ROCC received reports of shots fired inside of Wheaton Metro Station at the platform. The station was evacuated and closed. There will be no service between Silver Spring and Glenmont. A bus bridge was established to service between Silver Spring and Glenmont. Unified Command was established at the Wheaton kiosk at 18:04. All appropriate departments have been notified. The shooting victim was transported Medstar Montgomery by A742C with an unknown status. Train #713 performed a track inspection from Forest Glen to Glenmont and back from Glenmont to Forest Glen with a clear inspection reported. Rail resumed normal service bypassing Wheaton for police activity.

Incident Successes:

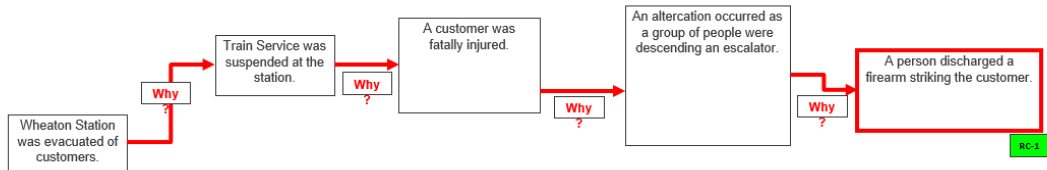
Communications.

Opportunities for Improvement:

N/A

Appendix C – Root Cause Analysis

Problem Statement	Major Cause	Causes	Causes	Root Causes
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Root Cause Analysis

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

