

#### WMSC Commissioner Brief: W-0254 – Collision – Rhode Island Avenue-Brentwood Station – August 23, 2023

Prepared for Washington Metrorail Safety Commission meeting on January 23, 2024

#### Safety event summary:

Red Line Train 127 struck a rider who deliberately placed themself in the path of the train as it entered Rhode Island Avenue-Brentwood Station at 10:40 a.m. on Wednesday, August 23, 2023.

The Train Operator adhered to Metrorail procedures by transmitting an emergency broadcast to the Rail Operations Control Center (ROCC) via radio, notifying the Radio Rail Traffic Controller that a person was struck by their train at Rhode Island Avenue-Brentwood Station on track 1. The Radio Rail Traffic Controller instructed the Train Operator to offload riders from the train. At 10:41 a.m., a Metro Transit Police Department (MTPD) Officer already at the station located the rider, alive, under the second car of the train.

MTPD established an Incident Command Post in the bus bay area. Third rail power was de-energized on track 1.

At approximately 10:45 a.m., a rider at the station called 911 to report the event and a D.C. Office of Unified Communications Dispatcher dispatched multiple District of Columbia Fire and Emergency Medical Services (DCFEMS) units to the station for a person who fell onto the roadway. At 10:47 a.m., the dispatcher upgraded the call to a person struck by a train.

Riders were instructed to exit the train and the station was closed. At 10:55 a.m., the Station Manager confirmed that the incident train and the station were clear of riders.

Power was confirmed to be de-energized on track 1 by an Office of Rail Transportation Supervisor at 11:09 a.m. using a hot stick. The Radio Rail Traffic Controller announced power would be de-energized on track 2 and at 11:16 a.m. the Rail Supervisor entered the roadway and confirmed power was down on track 2 using a hot stick.

At 11:18 a.m., the person struck was removed from the roadway and eventually transported to an area hospital with life-threatening injuries.

Power was restored on track 2 at approximately 11:19 a.m.

DCFEMS personnel were confirmed clear of the roadway at 11:40 a.m. on track 1.

A Car Maintenance Mechanic requested and was granted foul time to enter the roadway on track 1 to perform a track inspection and to check for damage to the rail car. No damage was found, and the Office of Emergency Preparedness requested that power be restored on track 1 to move the incident train to Brentwood Yard. Power was restored at 12:07 p.m.

During the event, MTPD personnel experienced radio communication challenges with the Mission Assurance Coordinator in the ROCC and had to use cellphones to communicate. It is positive that Metrorail personnel identified this issue during the hot wash and this investigation; however, there is no evidence that this issue was subsequently



corrected by the responsible personnel. As noted below, Metrorail is implementing a CAP to address deficiencies in responding to and identifying communications systems problems.

#### Probable Cause:

The probable cause of this event was an individual deliberately placing themself in the path of a train.

#### **Corrective Actions:**

Example of a related open CAP:

 C-0217 addresses the finding that Metrorail personnel are not effectively communicating, responding to and identifying issues related to trouble calls pertaining to communications systems. Metrorail closes communications-related "corrective maintenance" (repair) tickets without effectively identifying, documenting and addressing issues. (Expected date of completion May 2025)



# Washington Metropolitan Area Transit Authority Department of Safety (SAFE) Office of Safety Investigations (OSI)

# FINAL REPORT OF INVESTIGATION A&I E23591

Data of Events	August 22, 2022
Date of Event:	August 23, 2023
Type of Event:	A-3 - Collision
Incident Time:	10:40 hours
Location:	Rhode Island Avenue Station (B04) Track one
Time and How received by SAFE:	10:41 hours Mission Assurance Coordinator (MAC)
WMSC Notification Time:	11:20 hours
Responding Safety Officers:	WMATA: Office of Emergency and Preparedness
	(OEP), Office of Operations Safety Oversight (OSO)
	WMSC: None
	Other: None
Rail Vehicle:	L3258.3259.3242.3243.3159.3158T
Injuries:	Severe lacerations to lower legs (Partial Bilateral
	Amputation)
Damage:	None
Emergency Responders:	Metro Transit Police Department (MTPD), District of
	Columbia Fire & Emergency Medical Services
	Department (DCFEMS)
SMS I/A Incident Number:	20230823#110876

#### **Collision Rhode Island Avenue Station**

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## **Abbreviations and Acronyms**

AIMS	Advanced Information Management System
ARS	Audio Recording Services
ссти	Closed-Circuit Television
CENV	Office of Vehicle Program Services
CMOR	Office of Chief Mechanical Officer
DCFEMS	District of Columbia Fire and Emergency Medical Services
DVEU	Digital Video Evidence Unit
ICP	Incident Command Post
IMF	Incident Management Framework
ΙΙΤ	Incident Investigation Team
MAC	Mission Assurance Coordinator
МТРО	Metro Transit Police Department
MSRPH	Metrorail Safety Rules and Procedures Handbook
ΝΟΑΑ	National Oceanic and Atmospheric Administration
ОАР	Operations Administrative Policy
OEP	Office of Emergency and Preparedness
RTRA	Office of Rail Transportation
ROCC	Rail Operations Control Center
SAFE	Department of Safety
SPOTS	System Performance On-Time Summary
SMS	Safety Measurement System
VCU	VMS Central Unit
VMS	Vehicle Monitoring System
WMATA	Washington Metropolitan Area Transit Authority
WMSC	Washington Metrorail Safety Commission

#### **Executive Summary**

\*Note that all times listed are approximate and may contain minor variations due to differences between systems of record. \*

On Wednesday, August 23, 2023, at 10:40 hours, the Train Operator of Red Line Train ID 127 (L3258-3259-3242-3243-3159-3158T), traveling on track one entering Rhode Island Avenue Station, transmitted an emergency broadcast to the Rail Operations Control Center (ROCC) Radio Rail Traffic Controller (RTC) stating that "a customer just jumped in front of my train." The Radio RTC asked for Train ID 127's location and instructed the Operator to key down and offload all customers at Rhode Island Avenue Station. At 10:41 hours, Train 127 stated that a Metro Transit Police Department (MTPD) Officer was on the scene and located the customer underneath car 3259 (second car) with signs of life.

At 10:42 hours, the MTPD officer confirmed a "Person Struck by Train" event at Rhode Island Avenue Station. The MTPD Unit stated that there were signs of life, and the customer was communicating. At 10:43 hours, the MTPD Unit on the scene assumed the role of WMATA Incident Commander and established an Incident Command Post (ICP) outside Rhode Island Avenue Station in the bus bay. Third rail power was de-energized on Track 1 from Rhode Island Avenue to Brookland Stations. At 10:45 hours, the District of Columbia Fire and Emergency Medical Services Department (DCFEMS) dispatcher was notified of a person who fell on the roadway and dispatched numerous Fire/EMS units to respond.

At 10:47 hours, the dispatcher upgraded the service call to a person struck by a train to all responding units. At 10:49 hours, the MTPD Digital Video Evidence Unit (DVEU) identified and reported that at 10:38 hours, a person intentionally entered the tracks as the train approached.

At 10:50 hours, DCFEMS arrived on the scene and established a Unified Command at the Rhode Island Avenue Command Post. At 10:55 hours, the Rhode Island Avenue Station Manager announced that all passengers were evacuated from Train ID 127, and the station was closed.

At 10:59 hours, the Mission Assurance Coordinator (MAC) announced that power was deenergized on track one and a bus bridge was established. At 11:05 hours, an Office of Rail Transportation (RTRA) Supervisor hot-sticked and confirmed that power was de-energized on track one. At 11:09 hours, the Radio RTC announced a power de-energization alert for Rhode Island Avenue Station track 2 on radio channel Ops One. At 11:16 hours, an RTRA Rail Supervisor hot-sticked and confirmed power was de-energized on Track Two.

At 11:18 hours, the MAC confirmed through Closed Circuit Television (CCTV) that the person was off the roadway and was receiving medical attention from DCFEMS.

At 11:22 hours, the person was transported to MedStar Washington Hospital Center hospital with life-threatening injuries.

At 12:29 hours, Rhode Island Command was terminated, and the scene was returned to RTRA for further investigation.

At 12:53 hours, third rail power was re-energized on tracks one and two, and normal revenue service resumed.

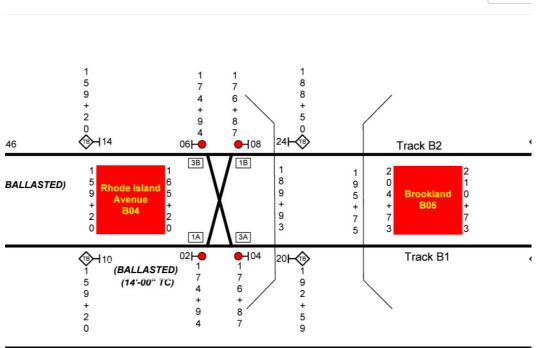
The probable cause of the Person Struck by Train event at Rhode Island Avenue Station on August 23, 2023, was a person intentionally entering on the roadway, which subsequently led them to be struck by a train as it entered the station. There were no findings related to the vehicle or infrastructure that contributed to this event.

# Incident Site

Rhode Island Avenue Station (B04)

This is an above-ground station with a center platform. Rhode Island Avenue Station contains a Direct Fixation Track, governed by signals B04-06, 08 signals, and B04-02,04 signals. There is an interlocking at CM B2 & B1 174+94 – 176+87. There are two turnback locations at CM B2 188+50 and B1 192+59.

# Field Sketch/Schematics



The above depiction is not to scale.

## Purpose and Scope

The purpose of this accident investigation and candid self-evaluation is to collect and analyze available facts, determine the probable cause(s) of the incident, identify contributing factors, and make recommendations to prevent a recurrence.

## **Investigative Methods**

Upon receiving notification of an A-3 Collision – Person Struck by Train at Rhode Island Avenue Station (B04) on August 23, 2023, SAFE dispatched a cross-functional team to assess the scene and conduct the subsequent investigation. SAFE team members worked with relevant WMATA subject matter experts to review the incident's facts and data.

The investigative methodologies included the following:

- Site assessment Field response and document review
- Informal Interviews Collected through conversations with individuals during the investigation to provide background and supporting information. Written statements were reviewed by personnel present during the event.
  - Train Operator
  - RTRA Supervisors
- Formal Interviews SAFE plans to interview one individual as part of this investigation. Interviews include persons present at, during, and after the incident, those directly involved in the response process, and representatives from the Washington Metrorail Safety Commission (WMSC). SAFE plans to interview the following individuals:
  - Train Operator As of the date of this report, the Train Operator is on leave with no return date noted.
- Documentation Review A collection of relevant work history information and process documentation in Metro record systems. These records include the following:
  - Metrorail Safety Rules and Procedures Handbook (MSRPH)
  - National Oceanic and Atmospheric Administration (NOAA)
  - Employee Training Records
  - Employee Certifications
  - Employee 30 Day Work History
  - Rail Operations Control Center (ROCC) Incident Report
  - Metro Transit Police Department (MTPD) Hot Wash Summary
  - Maximo Data
  - Office of Emergency and Preparedness (OEP)
- System Data Recording Review A collection of information in Metro Data Recording Systems. This data includes:
  - Audio Recording System (ARS) playback, including OPS 1 Radio and Landline Communications.
  - Advanced Information Management System (AIMS)
  - System Performance On-Time Summary (SPOTS)
  - Office of Vehicle Program Services (CENV) Vehicle Monitoring Systems (VMS)
  - Closed-circuit television (CCTV)

## **Investigation**

On Wednesday, August 23, 2023, at 10:40 hours, the Train Operator of Red Line Train ID 127 (L3258-3259-3242-3243-3159-3158T) traveling on track one entering Rhode Island Avenue Station transmitted an emergency broadcast to the ROCC Radio RTC stating that "a customer just jumped in front of my train." The RTC asked for Train ID 127's location and instructed the Operator to key down and offload all customers at Rhode Island Avenue Station. At 10:41 hours, Train ID 127 stated that an MTPD Unit was on the scene and located the customer underneath the second train car (3259) with signs of life. At 10:42 hours, the MTPD Officer confirmed a "Person Struck by Train" at Rhode Island Avenue Station. The MTPD Unit stated that there were signs of life, and the customer was communicating.

At 10:43 hours, the MTPD Unit on the scene assumed the role of WMATA Incident Commander and established the ICP outside Rhode Island Avenue Station in the bus bay. Third rail power was de-energized on Track 1 from Rhode Island to Brookland Stations. At 10:44 hours, secondary assistance from the Office of Emergency and Preparedness (OEP) and Automatic Train Control Maintenance (ATCM) were dispatched to assist in the recovery effort.

At 10:45 hours, the DCFEMS dispatcher was notified of a person who fell on the roadway and dispatched numerous Fire/EMS units to respond. At 10:46 hours, the Rhode Island Command post moved all communications to MTPD2x and assigned a dispatcher to assist.

At 10:47 hours, the dispatcher upgraded the service call to a person struck by a train to all responding units. At 10:49 hours, the MTPD DVEU identified and reported that at 10:38 hours, a person intentionally entered onto the tracks as the train approached.



Figure 1 - Injured person on the platform prior to entering the roadway at Rhode Island Avenue Station. The train is entering the platform limits at the top of the image.

At 10:50 hours, DCFEMS arrived on the scene and unified the Rhode Island Command Post,

located on the top side of Rhode Island Avenue Station in the bus bay. At 10:55 hours, the Rhode Island Avenue Station Manager communicated that all passengers were evacuated from Train ID 127, and the station was closed for revenue service.

At 10:53 hours, Rhode Island Command requested all trains bypass the station and ordered a Bus and Rail Supervisor to respond. At 10:56 hours, the Ops one Radio RTC instructed all Train Operators to bypass Rhode Island Avenue Station due to an emergency. The Radio RTC further informed the red line Train Operators that a Bus Bridge was established for the customers.

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At 10:59 hours, the MAC announced via radio that power was de-energized on track one. At 11:05 hours, an RTRA Supervisor hot-sticked and confirmed that power was de-energized on track one. At 11:09 hours, the Radio RTC announced a power de-energization alert for Rhode Island Avenue Station track 2 on radio channel Ops One. At 11:16 hours, an RTRA Rail Supervisor hot-sticked and confirmed power was de-energized on Track Two.

At 11:18 hours, the MAC confirmed via CCTV that the customer was off the roadway and was receiving medical attention from DCFEMS. At 11:19 hours, the Radio RTC announced a power re-energization alert for track two radio channel 'Ops 1.' At 11:20 hours, the MAC notified the Washington Metrorail Safety Commission (WMSC) of the event via telephone. At 11:22 hours, the person was transported to MedStar Washington Hospital Center hospital with life-threatening injuries.

At 11:33 hours, an RTRA Supervisor was assigned to transport the incident train to Brentwood Yard for further investigation. At 11:39 hours, additional RTRA Supervisors arrived to assist in this event. At 11:40 hours, DCFEMS verified that all Fire and EMS personnel were off the roadway and in a place of safety. At 11:42 hours, a mechanic from CMNT reported to the command post for their assignment.

At 11:52 hours, the CMNT mechanic requested Foul Time to enter the roadway to perform a track and rail car inspection of the incident train. At 11:54 hours, the CMNT mechanic was granted Foul Time by the Radio RTC to enter the roadway. At 12:02 hours, the CMNT mechanic reported a good track inspection with no damage to the train or tracks. Also, at this time, an OEP unit requested that all power be restored to transport the incident train to Brentwood Rail Yard.

At 12:03 hours, the Rhode Island Command requested that power be re-energized on track one for train movement. At 12:06 hours, a re-energization announcement was broadcast by the Radio RTC, and power was restored to the track one side.

At 12:15 hours, incident Train ID 127 was re-blocked to train 727 and was given an absolute block to Brentwood Rail Yard.

At 12:29 hours, the Rhode Island Command was terminated, and the scene was returned to RTRA for further investigation.

At 12:53 hours, third rail power was re-energized on tracks one and two, and normal revenue service continued.

A review of CCTV cameras and interview statements from the Train Operator found that the person appeared to enter the rail right-of-way intentionally as the train was entering the platform limits.

In adherence to Standard Operating Procedure 102-1, which outlines the protocol for Removing an Employee from Service for involvement in an operational safety event, the Radio RTC dispatched a Rail Supervisor to relieve the Train Operator from duty for post-incident testing.

The Office of Emergency Preparedness (OEP) responding members and emergency personnel conducted a hotwash after this event. The responders remarked on an efficient response and coordination effort related to the Incident Management Framework (IMF) utilized during this event. They did not encounter any significant deficiencies related to IMF during this event.

ROCC Management noted that all RTC personnel were briefed daily on the implementation and use of IMF before the turnover process.

In accordance with the Office of the Chief Mechanical Officer (CMOR) Incident Investigation Team (IIT) Operations Administrative Policy (OAP) 102.06, the Rail Operations Control Center (ROCC) promptly initiated the removal of Train ID 127 from revenue service for post-incident investigative measures. This action adhered to the Rail Vehicle Event Investigation Policy, ensuring a comprehensive incident examination.

# Chronological Event Timeline

A review of ARS playback, i.e., phone and radio communications, revealed the following timeline:

Time	Description
10:41:02 hours	<u>Train ID 127</u> : Transmitted an emergency message, which stated a patron jumped in front of their train on track one at Rhode Island Avenue Station. [Radio Ops 1]
10:41:32 hours	Radio RTC: Acknowledged and Repeated. The RTC asked if the Train Operator could perform a ground walk-around.
	<u>Train ID 127</u> : Acknowledged and Repeated. <u>Radio RTC</u> : Instructed the Train Operator to key down, apply a hand brake, and conduct a radio check on their handheld radio. [Radio Ops 1]
10:41:43 hours	<u>MTPD 1X</u> : The ROCC Liaison notified the dispatcher of a possible person struck by a train at Rhode Island Avenue Station. [MTPD1x]
10:41:49 hours	<u>Train ID 127</u> Stated that MTPD was present, and they had located the patron underneath the train. <u>Radio RTC:</u> Acknowledged and repeated. [Radio Ops 1]
10:42:04 hours	MTPD Unit: Confirmed jumper and reported that the train was halfway on the platform. They would verify if there were any signs of life. [MTPD1x]
10:42:30 hours	MAC: Notified SDOC regarding a person struck by a train. [SAFEMAC Phone]
10:42:49 hours	Buttons RTC: Contacted the MOC desk and requested assistance from ATC for a single tracking operation at Rhode Island Avenue Station for a person struck by a train. [Phone Ops 1]
10:43:20 hours	MAC: Dispatched OEP personnel to Rhode Island Avenue Station. [SAFEMAC Phone]
10:43:28 hours	<u>MTPD Unit</u> : Assumed role as WMATA Incident Commander. Patron showed signs of life-in communication. [MTPD1x]
10:43:39 hours	Buttons RTC: Contacted CMNT for support at Rhode Island Avenue Station. [Phone Ops 1]
10:44:26 hours	Train ID 127: Conducted handheld radio check. Radio RTC: Acknowledged and Repeated. [Radio Ops 1]
10:44:49 hours	<u>MTPD ROCC Liaison</u> : Acknowledged and repeated. (signs of life and assumed command). <u>MTPD Unit</u> : Requested all trains be held out of Rhode Island. The Fire Department is communicating with Patron. [MTPD1x]
10:45:21 hours	<u>MTPD Unit</u> : Updated- Patron communicated. The patron is located in a place of refuge. [MTPD1x]
10:45:24 hours	<u>DCFEMS</u> : Notified of a person who fell on the roadway at Rhode Island Avenue Station. Dispatched numerous units. [Open Mhz]
10:45:37 hours	Train ID 127: Stated patron is under car number 3259 with signs of life. [Radio Ops 1]

Time	Description
10:45:38 hours	MTPD ROCC Liaison: ROCC liaison transmitted that the On-Scene
	Commander requested that trains be held.
	MTPD Unit: Requested the DVEU Unit to review the cameras and event.
10:46:53 hours	[MTPD1x] MTPD Dispatcher: Advised Detail to move to MTPD 2X. [MTPD1x]
10:46:18 hours	<u>MTPD ROCC Liaison</u> : Power is down track 1- I confirmed track 2 is energized. [MTPD1x]
10:47:12 hours	DCFEMS Dispatcher: updated responding units of a patron struck by a train. [Open Mhz]
10:47:23 hours	Train ID 127: Confirmed signs of life.
	Radio RTC: Acknowledged and Repeated. Requested Train Operator to key
10:47:41 hours	down and offload customers to the platform. [Radio Ops 1]
10:47:41 hours	<u>MTPD Unit</u> : Operator secured in operator's cab, awaiting detectives. FD will be performing a rescue. [MTPD1x]
10:48:55 hours	<u>Buttons RTC</u> : Called Shady Grove for the Train Operator's information.
	[Phone Ops 1]
10:49:16 hours	DVEU Unit: Identified a (redacted) female at 10:38 hours intentionally entered
	the tracks as the train approached. [MTPD2x]
10:50:20 hours	MTPD ROCC Liaison: FD and EMS on scene. [MTPD2x]
10:51:15 hours	Train ID 127: Notified the RTC that the Incident Commander wanted them to
10:51:50 hours	remain in the cab for interviewing purposes. [Radio RTC]
10.51.50 Hours	<u>DCFEMS</u> : Advised they were on the scene. The command is set up on the top side of Rhode Island Avenue Station (Rhode Island Command
	established) [ Open Mhz]
10:52:50 hours	Radio RTC: Instructed Station Manager to key off all remaining customers off
40.50.001	the train to the platform. [Radio Ops 1]
10:53:30 hours	<u>MTPD ROCC Liaison</u> : Asked the Rhode Island Command to service or bypass the station.
	Rhode Island Command: Requested that all trains bypass the station. Have
	an RTRA Supervisor and Bus Supervisor respond. The Command Post is
	relocated to the top side of Rhode Island Avenue Station. [MTPD2x]
10:53:49 hours	Radio RTC: Announced to all Ops 1 Operators regarding the emergency at
10:54:16 hours	Rhode Island. [Radio Ops 1] Rhode Island Command: Assigned PD Units to command post roles.
10.04.10 110013	DCFEMS Chief on the scene- present at Command Post. [MTPD2x]
10:55:03 hours	Station Manager: reported all customers cleared from Train ID 127. [Radio
	Ops 1]
10:55:20 hours	MTPD CID unit reported they were on the scene. [MTPD2x]
10:55:32 hours	Station Manager: Rhode Island Avenue Station is evacuated. [Radio Ops 1]
10:55:56 hours	Rhode Island Command: Confirmed patron under the train. [Open Mhz]
10:56:19 hours	<u>Radio RTC</u> : Announced to all Ops 1 Operators regarding the emergency at Rhode Island; Bus services are available. [Radio Ops 1]
10:56:54 hours	RTRA Supervisor: All passengers evacuated from the train. [MTPD2x]
10:59:01 hours	MAC: Power is down. Need to hot stick and confirm. [MTPD2x]
11:00:15 hours	<u>Ops Command</u> : Hot stick and WSAD placed. Power is confirmed down. <u>Rhode Island Command:</u> Acknowledged and repeated. [MTPD2x]
11:04:12 hours	RTRA Supervisor arrived at the Command Post. [Radio Ops 1]

Time	Description
11:04:24 hours	Radio RTC: Advised that foul time has been granted to hot stick and confirm
	power is de-energized on track 1.
	RTRA Supervisor: Acknowledged and Repeated. [Radio Ops 1]
11:05:13 hours	Radio RTC: Advised RTRA Supervisor is assigned to RTRA Forward Liaison.
11.0C.20 hours	RTRA Supervisor: Acknowledged and Repeated. [Radio Ops 1]
11:06:38 hours	<u>MAC</u> : Reported that power was down on tracks one and two. A Bus bridge was established, and trains were being turned around at Brookland.
	[MTPD2x]
11:07:42 hours	ROIC called BOCC to request a Bus Bridge. [Phone Ops5]
11:08:19 hours	RTRA Supervisor on scene. [MTPD2x]
11:09:02	OEP Units on the scene. [MTPD2x]
11:09:12 hours	RTRA Supervisor: Confirmed that Power is de-energized on track one. [Radio
	Ops 1]
11:09:26 hours	<u>Radio RTC</u> : Advised the RTRA Supervisor that power was being de- energized on Track Two. [Radio Ops 1]
11:14:02 hours	Ops Command: RTRA entered the roadway to hot stick and confirm power is
11,11,00 hours	down on track two. [MTPD2x]
11:14:06 hours	<u>Radio RTC</u> : Advised RTRA Supervisor that power was down on track 2, and Foul Time was granted to enter the Roadway track 2 side to Hot stick and
	confirm that power was de-energized. [Radio Ops 1]
11:16:04 hours	<u>RTRA Supervisor</u> : Relinquished foul time- confirmed third rail power is down.
	Radio RTC: acknowledged and repeated. [Radio Ops 1]
11:16:25 hours	MAC: OEP personnel on scene. [SAFEMAC PHONE]
11:16:45 hours	Ops Command: Power down on track two. [MTPD 2x]
11:17:08 hours	DCFEMS: Patron removed from the roadway. [Open Mhz]
11:17:56 hours	Rhode Island Command: Advised the MAC to bypass the station and not
11:18:16 hours	service the station. [MTPD2x] <u>MAC</u> : Acknowledged and repeated.
11:18:37hours	<u>MAC</u> : Confirmed patron was off the roadway and inside the train receiving medical aid. [MTPD2x-CCTV]
11:18:52 hours	Rhode Island Command: Acknowledged and repeated. [MTPD2x]
11:19:25 hours	Radio RTC: Announced a Power Energization alert for track 2. [Radio Ops 1]
11:20:11 hours	MAC: WMSC provided the Event Scene Release. [SAFEMAC Phone]
11:21:42 hours	Shuttle Bus routes were established at Rode Island. [Radio Ops 1]
11:22:22 hours	Ops Command: Fire/EMS transported the patron. [MTPD2x]
11:24:15 hours	<u>Rhode Island Command</u> : Confirmed person being transported by Medic 17 with life-threatening injuries. [MTPD2x]
11:33:06 hours	RTRA Supervisor: Advised that they will be transporting the incident train to
	Brentwood.
44.00.00 /	Radio RTC: Acknowledged and Repeated. [Radio Ops1]
11:38:22 hours	RTRA Supervisor on scene. [MTPD2x]
11:39:40 hours	RTRA Mobile Supervisor on the scene.
11:40:43 hours	Radio RTC: Acknowledged and repeated [Radio Ops1] Rhode Island Command: Verified with Ops Command that all personnel were
	off the roadway. [MTPD2x]
11:40:56 hours	<u>Ops Command</u> : Affirmed – no personnel or equipment is on the roadway.
	[MTPD2x]

Time	Description
11:42:44 hours	Rhode Island Command: CMNT on the scene. [MTPD2x]
11:43:32 hours	Radio RTC: Redesignated the Forward Liaison position-(Train operator) [Radio Ops1]
11:43:44 hours	<u>Ops Command</u> : Advised all equipment was removed from the roadway and requested permission to move the train to Brentwood. <u>Rhode Island Command</u> : CMNT just arrived for track inspection. Stand by. [MTPD2x]
11:52:39 hours	Ops Command: Requested permission for CMNT to enter the roadway for a car/track inspection. Rhode Island Command: Confirmed power was down-hot stick and confirmed used a WSAD. [MTPD2x]
11:53:44 hours	<u>Radio RTC</u> instructed CMNT personnel to report to the command post and check-in. Instructed them to speak with the Incident Commander for permission to enter the roadway, check the TWC coil, and see if the train is safe for movement. [Radio Ops1]
12:02:18 hours	<u>OEP Unit</u> : CMNT has a good track inspection- no damage to the train and requested power be restored- all equipment and personnel are off the roadway. Rhode Island Command: Acknowledged and repeated. [MTPD2x]
12:02:56 hours	<u>Rhode Island Command</u> : Good Track inspection-requested power to be energized on track one to move the incident train. [MTPD2x]
12:04:12 hours	<u>MAC</u> : Confirmed result for third rail power re-energizing track one. <u>Rhode Island Command</u> : Confirmed instruction to continue bypassing the station. [MTPD2x]
12:06:45 hours	Radio RTC: Re-energization announcement for track one side. [Radio Ops1]
12:07:06 hours	<u>ROIC Specialist</u> : Announced third rail power re-energization notification. [Radio Ops5]
12:07:20 hours	<u>MTPD Dispatcher</u> : Third rail power has been restored to track one. <u>Ops Command</u> : Acknowledged and repeated-asked for an update on train movement. [MTPD2x]
12:08:31 hours	<u>Rhode Island Command</u> : Confirmed RTRA Supervisor will operate the train to Brentwood Yard. <u>OEP Unit</u> : Requested to the Rhode Island Command that the Operator request an absolute block to Brentwood. [MTPD2x]
12:11:02 hours	MAC: Power is restored to track one. [MTPD2x]
12:15:07 hours	Radio RTC: Reblocked Train ID 127 to 727 and gave an absolute block to Brentwood yard. [Radio Ops1]
12:18:06 hours	Radio RTC: Advised train 115- first train to service Rhode Island. Stand by. Train 115: Acknowledged and Repeated. [Radio Ops1]
12:27:01 hours	<u>OEP Unit</u> : Clear of wayside, in a place of safety. Requested power be re- energized and reported a good track inspection. [MTPD2x]
12:29:22 hours	Radio RTC: Instructed RTRA Supervisor to hot-stick and confirm that power is still energized on track#1. [Radio Ops1]
12:29:54 hours	<u>Rhode Island Command</u> : Scene turned over to RTRA-command terminated, and TAC released. [MTPD2x] e may vary from other systems' timelines based on clock settings and reporting sources.

\*\*Note: Times above may vary from other systems' timelines based on clock settings and reporting sources.

# Advanced Information Management System (AIMS)

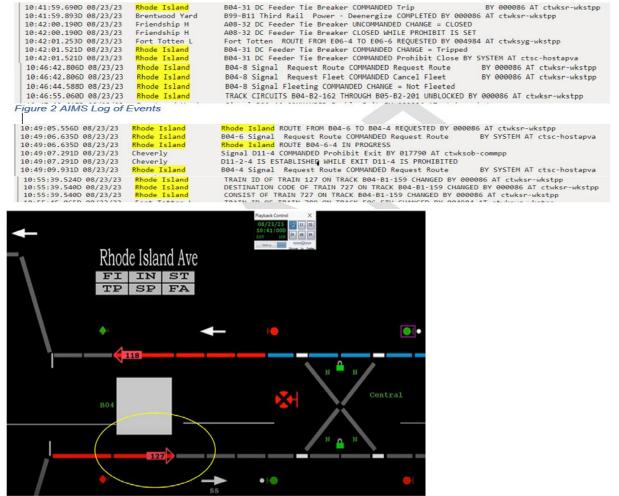


Figure 2 – AIMS Playback of Train ID 127 arriving at Rhode Island Avenue Station at 10:41 hours.

# The Office of Chief Mechanical Officer (CMOR) / Vehicle Monitoring and Diagnostic System (VMDS)

#### Adopted from CENV Report with minor formatting and grammatical edits.

VMS data from lead car 3258 was unavailable during the incident. The VMS Central Unit (VCU) stopped recording data on 3/18/2023. The situation with VCU has since been resolved. Data was obtained from the trailing car 3158 for this report.

The VMS reveals the following:

VMS time	Description
	<u>Train ID 127</u> : The Train approached the station at a speed of 31mph in a B4 Brake Rate.
	Train ID 127: decelerated to 23 mph, traveling 104 ft. Emergency Braking was initiated.
10:40:30 hours	Train ID 127: Reached zero speed at about a deceleration rate of 3.3 MPH.

Per the VMS data, proper protocols were followed, Emergency Braking was initiated, and the Emergency Mushroom was activated.

The Railcar data does not show train operator error as a contributing factor in this incident.

VCU snapshot is included below:

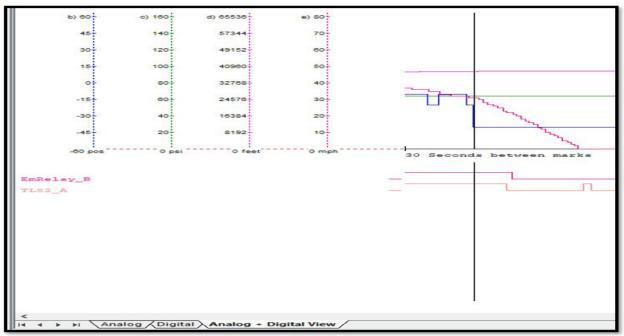


Figure 3 VCU Snapshot of Incident Train Note: Times above may vary from other systems' timelines based on clock settings.

# Office of Car Maintenance (CMNT)

CMNT personnel performed under-car inspections of all the consists were completed, and no structural or car body damage was found. All train cars successfully passed the Daily Inspection and were released for service.

# Office of Systems Maintenance, Office of Radio Communications (COMR)

On August 30, 2023, testing was completed on the CRCS and PSRS systems at Rhode Island Avenue Station (B04) under Maximo work order# 1809677. The test was successful, and there were no failures observed.

# Office of Rail Transportation (RTRA)

Adopted from RTRA report:

Train Operator

- Coming into Rhode Island Station track #1, I was scanning the platform.
- Once approaching the middle of the platform, a young lady jumped in front of my train.
- Slammed the master controller down and started to scream until the train came to a complete stop.
- I contacted Central by saying, "EMERGENCY, EMERGENCY." I gave Central my ID and the location of my train.
- Central asked if I was okay and if there was a sign of life. A transit officer was on the scene.

# Post Incident Testing & Employee History:

- The Train Operator was hired at WMATA on June 24, 2013.
- Initial Train Operator certification on March 26, 2020.
- No safety violations in their work history.

# Written Statement Findings – Interview Pending Involved Employee's Return to Work

#### Train Operator (Written Statement)

Adopted from Written Incident Reports with minor formatting and grammatical edits.

As part of the investigation launched into the event, SAFE attempted to interview the Train Operator; however, they were on leave due to this event. A review of their written statement was completed.

- Reported entering Rhode Island Avenue Station track one and scanning the platform.
- On approaching the middle of the platform, a person jumped in front of the train.
- They reported slamming the Master Controller down and started to scream until the train stopped.
- They contacted central by saying "Emergency, Emergency, Emergency" and gave central their train ID.
- Central asked if they were okay and if there were any signs of life.
- They notified Central that there were signs of life.

## RTRA Supervisor -1 (Written Statement)

Adopted from Written Incident Reports with minor formatting and grammatical edits.

- "At 10:41 AM, While monitoring Ops 1, the operator of Train ID 127 on track 1 at Rhode Island Avenue gave the emergency call and informed ROCC that a person jumped in front of the train, and the train made contact with the person.
- The operator was instructed to key the train down and do a ground walk around to locate the person. The operator informed ROCC that an MTPD Officer was on the train and was able to locate the person under the second car (3259).
- The MTPD Officer reported that the person did show signs of life.
- ROCC instructed the 127 Operator to begin keying customers off the train as only five of the six cars were on the platform.
- At 11:05 AM, the Station Supervisor (redacted) and I arrived on train 102.
- Assumed the role of RTRA Forward Liaison and accompanied MTPD Sgt.(redacted) while Station Supervisor (redacted) assisted as Rail Shuttle Bus Coordinator.
- At 11:24 AM, Brentwood Superintendent (redacted) and Assistant Superintendent (redacted) arrived on the scene to transport me and the Train Operator (redacted) by vehicle to Union Station, where we met RTRA Supervisor (redacted), who escorted the Train Operator (redacted) to the Medical for Post Incident testing."

## Weather

On August 23, 2023, at the time of the incident, NOAA recorded the temperature as  $77^{\circ}$  F, with clear skies. The weather did not contribute to this incident (Weather source: NOAA) – Location: Washington, D.C.

#### **Related Rules and Procedures**

MSRPH SOP 2A - Emergency Removal and Restoration of Third Rail Power MSRPH SOP 26 - Person Hit by a Train MSRPH SOP 47 – Unauthorized Personnel on The Roadway In Between Stations

#### **Human Factors**

#### Evidence of Fatigue

Due to the unavailability of the Train Operator under the Employee Assistance Program, we could not administer an analysis. As of October 22, 2023, the operator has not returned to work, and consequently, an interview could not be conducted by Safe to gather essential information regarding fatigue factors. This lack of data hinders our ability to perform a comprehensive analysis currently.

#### Fatigue Risk

Due to the unavailability of the Train Operator under the Employee Assistance Program, we could not carry out an analysis. As of October 22, 2023, the operator has not returned to work, and consequently, an interview could not be conducted by SAFE to gather essential information regarding fatigue factors. This lack of data hinders our ability to perform a comprehensive analysis currently.

#### Post-Incident Toxicology Testing

WMATA's Drug and Alcohol Program determined that the Train Operator complied with and was not in violation of the Drug and Alcohol Policy and Testing Program 7.7.3/6

In adherence to Standard Operating Procedure 102-1, which outlines the protocol for Removing an Employee from Service for involvement in an operational safety event, the Radio RTC dispatched a Rail Supervisor to relieve the Train Operator from duty for post-incident testing.

## <u>Findings</u>

- The person intentionally entered the roadway from the station platform, where they were ultimately struck by an oncoming train.
- No vehicle deficiencies were identified that may have contributed to the event.
- The Train Operator entered the platform limits below the maximum authorized speed.
- Multiple radio transmissions were inaudible and distorted. Cell phones were utilized to communicate throughout the incident. The communication issues caused delays throughout the incident.
- A Unified Command was established without deficiency per the IMF

#### Immediate Mitigation to Prevent Recurrence

- ROCC de-energized third rail power as part of the mitigation measures.
- A Rail Supervisor and Road Mechanic inspected the affected area thoroughly to assess any visible issues or hazards.
- DCFEMS inspected Track 1 with MTPD to ensure safety and identify potential risks.

• In the interest of passenger safety, ROCC suspended train service temporarily until the situation could be fully assessed and necessary actions were taken.

## Probable Cause Statement

The probable cause of the Person Struck by Train event at Rhode Island Avenue Station on August 23, 2023, was a customer intentionally entering on the roadway, which subsequently led them to be struck by a train as it entered the station.

#### **Recommended Corrective Actions**

No corrective actions were identified regarding this event.

## Appendices

#### Appendix A – Interview Summary

The below narratives summarize the incident and represent the statements made by the involved individual. As such, times and details may present a conflict with the data contained in systems of record.

#### Train Operator (Written Statement)

The Train Operator is a WMATA employee with approximately ten years of service and three years of experience as a Train Operator. The Train Operator holds a Roadway Worker Protection (RWP) Level 2 certification that expires in November 2023. The Train Operator has no prior safety-related events on their record.

The Train Operator of Train ID 127 was unavailable for an interview and was on leave due to the traumatic event. The Train Operator did make statements to responding MTPD officers and provided a written statement to RTRA (Please see Appendix H). In the information, the Train Operator reported that upon entering Rhode Island Avenue Station, an individual jumped from the platform in front of the train. The Train Operator stopped the consist, notified ROCC of the incident, and assisted the customers in disembarking the train.

#### RTRA Supervisor -1 (Written Statement)

"At 10:41 AM, While monitoring Ops 1, the operator of Train ID 127 on track 1 at Rhode Island Avenue gave the emergency call and informed ROCC that a person jumped in front of the train, and the train made contact with the person. The operator was instructed to key the train down and do a ground walk around to locate the person. The operator informed ROCC that an MTPD Officer was on the train and was able to locate the person under the second car (3259). The MTPD Officer reported that the person did show signs of life. The ROCC instructed the 127 Operator to begin keying customers off the train as only five of the six cars were on the platform. At 11:05 AM, the Station Supervisor (redacted) and I arrived on train 102. I assumed the role of RTRA Forward Liaison and accompanied MTPD Sgt.(redacted) while Station Supervisor (redacted) assisted as Rail Shuttle Bus Coordinator. At 11:24 AM, Brentwood Superintendent (redacted) and Assistant Superintendent (redacted) arrived on the scene to transport me and the Train Operator (redacted) by vehicle to Union Station, where we met RTRA Supervisor (redacted), who escorted the Train Operator (redacted) to the Medical for Post Incident testing."

#### **RTRA Supervisor -2 (Written Statement)**

"Supervisors (redacted) and (redacted) arrived at 11:03 AM. Supervisor (redacted) was instructed to go to the command center. Car maintenance was on the scene at 11:45 AM. Supervisor (redacted) was on the scene for RTRA forward Liaison (information). Supervisor (redacted) departed at 12:20 PM."

# Appendix B – MTPD Incident Report

Case Report Number: 2023-10054-001

#### METRO TRANSIT POLICE

Administrative				
Case Report Number	2023-1	Census/Geo Code		
Case Number	2023-1	Call Source		
Subject	PERSON STRUCK BY TRN	Related Cases		
Disposition	B - Closed	Means		
Entered On	8/23/2023 3:03:46 PM	Other Means		
Entered By	0120/2020 0.00.40 F M	Motives		
Reported On	8/23/2023 10:42:34 AM	Other Motives		
Reporting Officer	012012020 10.42.04 AM	Vehicle Activity		
Reporting Agency	MTP - METRO TRANSIT	Direction Vehicle Traveling		
	POLICE	Cross Street Notified		
Report Type	B - Closed			
Assisted By		Supplemental		
Occurred On (Date and	8/23/2023 10:42:00 AM	Assignment Assignment Data		
Time)		Assignment Date		
Or Between (Date and Time)		Assignment Type Assignment Active		
Address	801 Rhode Island Ave NE	Status		
csz	WASHINGTON, DC 20018	Decline Decline Notes		
Location Name	STA RHODE ISLAND AVE-BRENTWOOD	Case Management		
Verification	V - Verified	Beat	RIAV	
Verification Level				
Precinct				
Jurisdiction	DC - District of Columbia			
Grid	6			
Sector	Sector 6 - MSA2			
Map				
Coordinate X	-76.99594225			
Coordinate Y	38.92091576			
For Exceptional Clearances	1			
Clearance Basis				
Exceptional Clearance Date	<del>a</del>			
Solvability				
Solvability Code	Points			
Printed 8/27/2023 4:22 PM				Page 1 of 7
THE WEITERS THE FW				rege i of r

Figure 4 MTPD Incident Report

Narrative			
On 08/23/2023, at approximately 1042 Detail at Rhode Island Avenue Metro S received a call of a person possibly stru the injured person who was under train command, and I stayed on the platform	tation, located at 801 Rhode ick by a train on the track #1 car #3259 and showed sign:	Island Avenue NE, Washington, DC side in the direction of Glenmont. Sg of life. Sgt. immediately s	t and I located et up a
Per video review, the adult female initia	lly placed herself on the road	way.	
DC Medics 17 arrived on scene.			
· .	nent of a bus bridge between ing and outgoing personnel (	Rhode Island Ave and Brookland m on the entry/exit log.	etro stations.
At approximately 1111 hours, Detective also responded to the hospital to gathe		the train operator, Ms. njured person.	. The detective
At approximately 1125 hours, DC Fire F attention. The wounded person was stil Hospital with life-threatening injuries. O treated for lower leg injuries. (Possible	I showing signs of life. DC M fficer	edic 17 transported the individual to	Washington
CSS Officer and CSS scene investigations. Officer crime scene investigations.		nded to the scene, photographed, ar ood Rail Yard at the conclusion of the	
Train 127 was taken out of service and White Unit #18 at 1230 hours.	moved to the Brentwood Ra	I Yard. The scene was turned over to	o Rail Supervisor
TSOC notified by CR-	Sgt. at 1405 hour	s reference TSA-08-28361-23.	
All of the following events did occur in t	he District of Columbia on W	MATA property.	
Printed 8/27/2023 4:22 PM			Page 2 of

Figure 5 MTPD Incident Report Pg-2

	ber: 2023-10054-001				METRO TR/	ANSIT POLICE
Offense						
Offense		JURED/SICK I TO THE AL	Domestic \ Premises E		(mutually N - No	exclusive)
Code Section			Entry	inter ea		
IBR Code			Using		N - Not Ap	plicable
IBR Group			0.20.18			Exclusive)
Crime Against			Weapons			
UCR Hierarchy			Criminal A			
Location Type		ail Station	Type Secu	rity		
Completed	Complete		Tools			
Hate/Bias	58 - NORE	e (no bias)				
Offenders						
Mile anna						
Name:	Train Operat					
Entity Type	D - Driver					
mund i the						
Aliases		Alian DOR		Alias CCh		_
		Alias DOB		Alias SSN	1	
Aliases Alias		Alias DOB		Alias SSN	1	
Aliases Alias Addresses	Address	Alias DOB	CSZ	Alias SSN	County	Country
Aliases	Address	Alias DOB	CSZ	Alias SSN		Country USA - United States of America
Aliases Alias Addresses Address Type	Address	Alias DOB	CSZ	Alias SSN	County Prince George's	USA - United States of
Aliases Alias Addresses Address Type H - Home		Alias DOB	CSZ	Alias SSN	County Prince George's	USA - United States of
Aliases Alias Addresses Address Type H - Home Phones			CSZ	Alias SSN	County Prince George's	USA - United States of
Aliases Alias Addresses Address Type H - Home Phones Phone Type			CSZ	Alias SSN	County Prince George's	USA - United States of
Aliases Alias Addresses Address Type H - Home Phones Phone Type M - Mobile	Phor		CSZ	Alias SSN	County Prince George's	USA - United States of

Figure 6 MTPD Incident Report Pg-3

Case Decard Mu	mbor: 2022 40054 00	и		METRO TRAN	CIT DOLLOF
Сазе Кероп Nu	mber: 2023-10054-00	n		METRO TRAN	STIPOLICE
Free II & datases					
Email Address					
Registered Sex			Hand		
Offender			Resident		
EXP Date (RSO	)		POB		
Marital Status			DLN		
Sex	Female		DL State		
Race	B - Black or Afric	an American	DL Country		
Ethnicity	N - Not of Hispar	nic Origin	SSN		
DOB			Attire		
Age			Employer/School		
Juvenile	N - No		Employer Address		
Eye Color			Employer CSZ		3
Hair Color			Occupation/Grade	04	-672
Facial Hair			Immigration		
			Status		
Complexion			Status		
Height			Nationality		
Height			Nationality		
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Height Weight Scars, Marks an SMT Languages Spol Fluency Notes Train Operator	Туре		Nationality Accent		
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Height Weight Scars, Marks an SMT Languages Spol Fluency Notes Train Operator Employee	Type ken	Language	Nationality Accent		
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Height Weight Scars, Marks an SMT Languages Spol Fluency Notes Train Operator Employee	Type ken	Language	Nationality Accent		
Height Weight Scars, Marks an SMT Languages Spol Fluency Notes Train Operator Employee Name: Childree	Type ken ss, Karen Injured Per	Language	Nationality Accent		
Height Weight Scars, Marks an SMT Languages Spol Fluency Notes Train Operator Employee Name: Childres Entity Type	Type ken ss, Karen Injured Per	Language	Nationality Accent		
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Height Weight Scars, Marks an SMT Languages Spol Fluency Notes Train Operator Employee Name: Childres Entity Type	Type ken ss, Karen Injured Per	Language	Nationality Accent	5N	
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Height Weight Scars, Marks an SMT Languages Spol Fluency Notes Train Operator Employee Name: Childree Entity Type Aliases	Type ken ss, Karen Injured Per I - Injured	Language	Nationality Accent Description	SN	Page 4 of 7

Figure 7 MTPD Incident Report Pg-4

H - Home USA		Address		00	7	County	Country
Phone Type     Phone Number       Email     Email Address       Registered Sex     Hand       Offender     Resident       EXP Date (RSO)     POB       Marital Status     DLN       Sex     Female       Race     B - Black or African American       DL Country       Ethnicity     N - Not of Hispanic Origin       SSN       DOB       Juvenile     N - No       Eye Color     BRO - Brown       Hair Color     BLK - Black       Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"       Scars, Marks and Tattoos		Address				County	USA - United States of America
Email         Email Address         Registered Sex       Hand         Offender       Resident       R - Resident         EXP Date (RSO)       POB         Marital Status       DLN         Sex       Female         Race       B - Black or African American       DL Country         Ethnicity       N - Not of Hispanic Origin       SSN         DOB       Attire       Imployer/School         Juvenile       N - No       Employer/School         Juvenile       N - No       Employer CSZ         Hair Color       BLK - Black       Occupation/Grade         Facial Hair       Immigration         Complexion       Status         Height       5' 5"       Nationality         Weight       150       Accent         Status       Status       Status         Height       5' 5"       Nationality         Weight       150       Accent         Status       Status       Location         Description       Languages Spoken       Eanguages Spoken			Di se la la				
Email Address         Registered Sex       Hand         Offender       Resident       R - Resident         EXP Date (RSO)       POB         Marital Status       DLN         Sex       Female         Race       B - Black or African American       DL Country         Ethnicity       N - Not of Hispanic Origin       SSN         DOB       Attire       Image: Status         Juvenile       N - No       Employer/School         Juvenile       N - No       Employer/School         Juvenile       N - No       Employer Address         Eye Color       BRO - Brown       Employer CSZ         Hair Color       BLK - Black       Occupation/Grade         Facial Hair       Immigration       Status         Complexion       Status       Height       5' 5"         Weight       150       Accent         Status       Status       Status         Height       5' 5"       Nationality         Weight       150       Accent         Status       Status       Status         Status       Status       Accent         Status       Status       Status         Rain Color <td>none Type</td> <td></td> <td>Phone Number</td> <td></td> <td></td> <td></td> <td></td>	none Type		Phone Number				
Registered Sex       Hand         Offender       Resident       R - Resident         EXP Date (RSO)       POB         Marital Status       DLN         Sex       Female         Race       B - Black or African American       DL Country         Ethnicity       N - Not of Hispanic Origin       SSN         DOB       Attire         Juvenile       N - No       Employer/School         Juvenile       N - No       Employer Address         Eye Color       BRO - Brown       Employer CSZ         Hair Color       BLK - Black       Occupation/Grade         Facial Hair       Immigration         Complexion       Status         Height       5' 5"       Nationality         Weight       150       Accent         Stars, Marks and Tattoos       Excertion       Description         Languages Spoken       Location       Description	mail						
Offender     Resident     R - Resident       EXP Date (RSO)     POB       Marital Status     DLN       Sex     Female       Race     B - Black or African American     DL Country       Ethnicity     N - Not of Hispanic Origin     SSN       DOB     Attire       Juvenile     N - No       Eye Color     BRO - Brown       Ethic Color     BLK - Black       Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"       Weight     150       Accent	mail Address		1				
Offender     Resident     R - Resident       EXP Date (RSO)     POB       Marital Status     DLN       Sex     Female       Race     B - Black or African American     DL Country       Ethnicity     N - Not of Hispanic Origin     SSN       DOB     Attire       Juvenile     N - No       Eye Color     BRO - Brown       Ethic Color     BLK - Black       Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"       Weight     150       Accent							
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Offender     Resident     R - Resident       EXP Date (RSO)     POB       Marital Status     DLN       Sex     Female       Race     B - Black or African American     DL Country       Ethnicity     N - Not of Hispanic Origin     SSN       DOB     Attire       Juvenile     N - No       Eye Color     BRO - Brown       Ethic Color     BLK - Black       Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"       Weight     150       Accent							
EXP Date (RSO)       POB         Marital Status       POB         Sex       Female         Race       B - Black or African American       DL Country         Ethnicity       N - Not of Hispanic Origin       SSN         DOB       Attire         Juvenile       N - No         Eye Color       BRO - Brown         Eye Color       BRO - Brown         Engloyer CSZ         Hair Color       BLK - Black         Occupation/Grade         Facial Hair       Immigration         Complexion       Status         Height       5' 5"         Status         Status         Status         Status         Status         Height       5' 5"         Status         Status         Status         Status         Status         Status         Status         Status         Status         Marks and Tattoos         Status         Status         Status         Status         Status         Status         Status				Hand			
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Sex     Female       Race     B - Black or African American     DL Country       Ethnicity     N - Not of Hispanic Origin     SSN       DOB     Attire       Juvenile     N - No     Employer/School       Juvenile     N - No     Employer Address       Eye Color     BRO - Brown     Employer CSZ       Hair Color     BLK - Black     Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"     Nationality       Weight     150     Accent				POB			
Race     B - Black or African American     DL Country       Ethnicity     N - Not of Hispanic Origin     SSN       DOB     Attire       DOB     Employer/School       Juvenile     N - No       Eye Color     BRO - Brown       BLK - Black     Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"       Neight     150       Accent				DLN			
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DOB     Attire       Juvenile     N - No       Eye Color     BRO - Brown       Hair Color     BLK - Black       Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"       Nationality       Weight     150       Accent	and the second			DL Cour	ntry		
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Juvenile     N - No     Employer Address       Eye Color     BRO - Brown     Employer CSZ       Hair Color     BLK - Black     Occupation/Grade       Facial Hair     Immigration       Complexion     Status       Height     5' 5"     Nationality       Weight     150     Accent	OB			Attire			
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Facial Hair     Immigration       Complexion     Status       Height     5" 5"       Nationality       Weight     150       Accent   Scars, Marks and Tattoos SMT Type Location Description Languages Spoken			11	Employe	er CSZ		
Complexion Status Height 5° 5" Nationality Weight 150 Accent Scars, Marks and Tattoos SMT Type Location Description Languages Spoken		BLK - Black		Occupat	tion/Grade		
Height     5° 5"     Nationality       Weight     150     Accent       Scars, Marks and Tattoos       SMT     Type     Location       Languages Spoken					tion		
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	anguages Spoker						
Language			Language		-	1	
	dency		Language			1	
Notes -	-les						
Notes Resson Struck Bultonin		rain					
Person Struck By Train	a son struck by I	aill					

#### Figure 8 MTPD Incident Report Pg-5

Aliases Alias Alias DOB Alias SSN  Addresses Addresses Addresses B - Business Phones Phone Type Phone Number W - Work Email Email Address	Country USA - United States of America
Addresses Addresses Addresses B - Business Phones Phone Type Phone Number W - Work Email Email Address Registered Sex Offender Resident EXP Date (RSO) POB	USA - United States of
Address Type       Address       CSZ       County         B - Business       Image: County       Image: County       Image: County         Phones       Phone Type       Phone Number       Image: County         W - Work       Image: County       Image: County       Image: County         Email       Email Address       Image: County       Image: County         Registered Sex       Hand       Image: County       Image: County         Registered Sex (Offender       Resident       POB	USA - United States of
B - Business  Phones  Phone Type Phone Number  W - Work  Email Email Address  Registered Sex Offender Resident EXP Date (RSO) POB	USA - United States of
Phones Phone Type Phone Number W - Work Email Email Address Registered Sex Hand Offender Resident EXP Date (RSO) POB	States of
Phone Type     Phone Number       W - Work	
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Email Address Email Address Registered Sex Hand Offender Resident EXP Date (RSO) POB	
Email Address       Registered Sex     Hand       Offender     Resident       EXP Date (RSO)     POB	
EXP Date (RSO) POB	
TOD	
Sex Male DL State	
Race DL Country	
Ethnicity SSN	
DOB Attire	
Age Employer/School WMATA	
Employer Address 12/30 Laynin Rd	00000
Eye Color Employer CSZ Silver Spring, MD 20 Hair Color Occupation/Grade Rail Supervisor	20906
Facial Hair Immigration	
Complexion Status	
Height Nationality	
Weight Accent	

Figure 9 MTPD Incident Report Pg-6

SMT	Туре	Location	Description	
Languages Spok	(00			
Fluency	ien.	Language		
Notes				
Unit #18				
Properties				
Printed 8/27/2023 -	4-22 PM			Page 7



# Metro Transit Police Department Hot Wash Summary



#### ADMINISTRATION HANDLING INSTRUCTIONS

This report will be completed after a debriefing or "hot wash" in accordance with applicable department policies/directives and procedures; at the request of the Chief of Police or designee or following any incident or event requiring the activation of the Incident Command System (ICS). The purpose of the report is to provide information, assess response, identify training, equipment needs, and to identify areas that may require improvement. After completion of this report, it should be forwarded to the Deputy Chief through the chain of command for review.

This report and any attachments are classified as For Official Use Only. This report may be used for emergency incidents, special events, and exercises. Items marked with an asterisk (\*) will be completed by the last official designated as the Incident Commander (IC) as there may be more than one IC during the incident.

	and the second	CIDENT	SUMMARY	
Incident Requiring ICS	Activation:	Person St	ruck by a Train	
*Incident Commander (	IC):	BAT		
MTPD CCN:	202301054		Local CCN:	
*Date ICS Initiated:	08232023		*Time ICS Initiated:	1035
*Date ICS Terminated:	08232023		*Time ICS Terminated:	1228
*Duration of Incident:	1030		*Service Disrupted (Type and Time):	rail disruption
Incident Location:	919 Rhode I NE	sland Ave,	Command Post Location:	Bus bay
MTPD On-Scene Commander (OSC):	Sgt		Command Aid for OSC:	LT
Forward Liaison:	Sgt.		Unified Command:	
OCC Liaison:			Alternate Channel:	mtpd2x
Single Tracking (Time & Track No.):	1207/1208		Bus Bridge Established (From /To):	1107/1228
Inner and/or Outer Perimeter:	inner/platfor outer/mezza		Power De-energized:	1107
OSC Relinquished Scene Command to Name sup. White			Medical Attention Required/Requested:	engine 17
Dept: rai				
Entry/Exit Log:			CID Response:	Sgt

The information in this document marked FOUD is the property of the Washington Metropoiltan Area Transit Authority's Metro Transit Police Department (MTPD) and may be distributed within the Federal Government (and its contractors) to law enforcement, public safety and protection, intelligence officials and individuals with a need to know. Distribution to other entities without prior MTPD authorization is prohibited. Precautions shall be taken to ensure this information is stored and destroyed in a manner that precludes unauthorized access. Information bearing the FOUO marking may not be used in legal proceedings without prior authorization from the originator. Recipients are prohibited from posting information marked FOUO on a website or unclassified network.

Figure 11 MTPD Hot Wash Pg-1

Incident Date: 8/23/23 Time: 10:40 hours Final Report – Collision A-3 Collision E23591

Drafted By: SAFE 706 9/29/2023 Reviewed By: SAFE 704 10/18/2023 Approved By: SAFE [ID] [DATE]

Page 26

# Metro Transit Police Department Hot Wash Summary

Name	Department/Office	Title/Role
	MTPD	OSC
	MTPD	Forward Liason
	MTPD	Ops Command
	MTPD	Ops
	MTPD	Ops
	MTPD	Ops/rode with medic
	MTPD	Ops outer perimeter
	MTPD	Ops outer perimeter
	MTPD	CSS
	MTPD	CSS
	WMATA	Rail Sup
	WMATA	Metro Power
	WMATA	ERT

Name	Agency/Department	Title/Role
	WMATA	ERT
	WMATA	EP12
	MTPD	CID
	MTPD	CID
	MTPD	CID
	WMATA	PLNT
	WMATA	PLNT
	WMATA	Car Main
	WMATA	Safety

Use separate sheet if additional space is required.

For Official Use Only Page 2 of 4

Effective: 12/30/20

MTPD-OSP-TMPL-009-00 Figure 12 MTPD Hot Wash Pg-2

Incident Date: 8/23/23 Time: 10:40 hours Final Report – Collision A-3 Collision E23591

# Metro Transit Police Department Hot Wash Summary

1	REQUESTS
*Radio Run Requested (Yes/No):	yes
If "Yes," location where tape is stored:	CCU
*Digital Video Evidence Unit (DVEU) Video Requested (Yes/No):	yes
If "Yes," location where video is stored:	CID

#### **OBSERVATIONS**

Initial response was very fluid. Assets adjusted very well and assumed roles without error. Setup of the station being one entrance helped with being able to keep a steady entry/exit accountability accurate. Battalion Chief communicated needs very clear, descriptive and direct of what was needed. MTPD and WMATA personnel worked very well together to contain, support rescue and get service back. Transfer of command went very smooth due to the amount of resources there to assist with tasks as the incident progressed. Biggest issue is the radio problems we are challenged with. We lost radio contact with the MACC at 1117hrs and had to communicate via cell phone with alot of information. I also am reminded from this incident to clarify what is needed direct so misunderstanding of intent happens. All my request should be clear and legible to fit the focus of incident resolve.

Use separate sheet if additional space is required.

For Official Use Only Page 3 of 4

Effective: 12/30/20

Figure 13 MTPD Hot Wash Pg-3

MTPD-OSP-TMPL-009-00

	NOTES	
Discussed clear communication	ons and intent.	
Discussed the response time a on scene at the location.	and procedure due to the incident taking place	ce while MTPD wa
Discussed the need for foul tin protections are already in plac	me and roadway permissions when the scene ce.	e is going and
Use separate sheet if additional	space is required.	
On Scene Commander's Title Sgt	e, Printed Name, and Signature/Date	
Watch Commander's Title, Pr	rinted Name and Signature/Date	
	-	
Patrol Operations Bureau Co	mmander's, Printed Name and Signature/Date	9
Office of Emergency Manager	ment Director's, Printed Name and Signature	/Date
	For Official Use Only	

# Appendix D - RTRA Supervisor's Report

M		RTRA SU	PERVISOR REPOR	т	N
Date August 23, 2023	Incident Time 10:41AM		(Station Mezzanine #) nd Ave (B-04)		ezzanine # ick #1
Equipment Numbe		Numbers; Escalator/El ain 127 Leac	levator #) d 3258/3259-3242/324	3-3159/3158	
Incident Descriptio	'n	Perso	n Struck by Train		
WMATA Perso	onnel Involved	Employee #	Rule Violation?	Home Division	Post Incident
			N/A	Brentwood Division	Yes
Name N//	A	Address	N/A		Injury? N/A
Name		Address			Injury?
Name		Address			Injury?
					and a grade state
Arrival Time	Unit Number		In Charge		marks
11:05AM		MTPD Sg	it.	Unit	RA Forward Liason

Chronological Account of Incident

10:41AM While monitoring Ops 1, the operator of train 127 on track 1 at Rhode Island Avenue gave the emergency call and informed ROCC that a person jumped in front of the train and the train made contact with the person. The operator was instructed to key the train down and do a ground walk around to locate the person. The operator informed ROCC that an MTPD Officer was on the train and was able to locate the person under the second car (3259). The MTPD Officer reported that the person did show signs of life. ROCC instructed the 127 operator to begin keying customers off of the train as only five of the six cars were on the platform.

11:05AM Myself and Station Supervisor arrived on train 102, I assumed the role of RTRA Forward Liaison and accompanied MTPD Sgt. while Sta. Supv. assisted as Rail Shuttle Bus Coordinator.

11:24AM Brentwood Superintendent and Assistant Superintendent arrived on scene to transport myself and operator by vehicle to Union Station where we met RTRA Supv. Vehicle to Medical for Post Incident testing.

> (Note time for each entry; Include statement of Employee or Witness at conclusion) Arrival Time: 11:05AM

Supervisor Submitting Report	(Payroll #)	/ Date	Report Powiowood Pu	Date /
		8/23/2012		8/23/202

Figure 15 RTRA Supervisor's Incident Report Pg-1

Operator stated that while entering the platform track 1 at Rhode Island Avenue, as she conducted her scan of the platform, she observed a female customer standing clear of the bumpy edge. As the train approached the middle of the platform, the female customer jumped to the roadway infront of the train causing the train to make contact with the customer. Operator stated that she slammer the master controller into auto store, causing the train to go into brakes in emergency, at which time she gave the emergency call over the radio informing ROCC that a person had been struck by the train. When later asked, operator me that everything happened so fast that she was not able to blow the train horn or depress the mushroom.	Operator's Statement:	
approached the middle of the platform, the female customer jumped to the roadway infront of the train causing the train to make contact with the customer. Operator stated that she slamme the master controller into auto store, causing the train to go into brakes in emergency, at which time she gave the emergency call over the radio informing ROCC that a person had been struck by the train. When later asked, operator me that everything happened so fast that she was not able to blow the train horn or depress the mushroom.	Operator stated that wh	ile entering the platform track 1 at Rhode Island Avenue, as
train causing the train to make contact with the customer. Operator stated that she slamme the master controller into auto store, causing the train to go into brakes in emergency, at which time she gave the emergency call over the radio informing ROCC that a person had been struck by the train. When later asked, operator me that everything happened so fast that she was not able to blow the train horn or depress the mushroom.	she conducted her scan of the platform, she obse	rved a female customer standing clear of the bumpy edge. As the train
the master controller into auto store, causing the train to go into brakes in emergency, at which time she gave the emergency call over the radio informing ROCC that a person had been struck by the train. When later asked, operator me that everything happened so fast that she was not able to blow the train horn or depress the mushroom.	approached the middle of the platform, th	ne female customer jumped to the roadway infront of the
she gave the emergency call over the radio informing ROCC that a person had been struck by the train. When later asked, operator me that everything happened so fast that she was not able to blow the train horn or depress the mushroom.	train causing the train to make contact w	ith the customer. Operator stated that she slammer
train. When later asked, operator me that everything happened so fast that she was not able to blow the train horn or depress the mushroom.	the master controller into auto store, cau	sing the train to go into brakes in emergency, at which time
was not able to blow the train horn or depress the mushroom.	she gave the emergency call over the rad	dio informing ROCC that a person had been struck by the
	train. When later asked, operator	me that everything happened so fast that she
Key Findings (Detail Below)	was not able to blow the train horn or de	press the mushroom.
Key Findings (Detail Below)		
Key Findings (Detail Below)		
Key Findings (Detail Below)		
	Key F	indings (Detail Below)
		×
Supervisor Submitting Report (Initials)	Supervisor Submitting Report (Initials)	, Report Review By (Initials)

Figure 16 RTRA Supervisor's Incident Report Pg-2

#### Appendix E - RTRA Supervisor's Incident Report #2

RTRA SUPERVISOR REPORT Μ M Track/Mezzanine #  $\pi K - 1$ Date Incident Time Incident Location (Station Mezzanii)e # 8/33/43 N/A- RHOLE Is/AAH STATISt Equipment Number (Train ID & Car Numbers; Escalator/Elevator #) Incident Description TRACK ON Rule Violation? Home Division Post Incident WMATA Personnel Involved Employee # K, N Name Address Injury? Name Address Injury? L Name Address Injury? Unit Number Arrival Time Person In Charge Remarks TRANSIG 3 MALE NI 5106-0012 HOUSE N A N/ Chronological Account of Incident ABONT AND TRACYH. ARRIJEI) 3AM DJ. 11 WAS THINKINGTON TO 62 TO THE COMMAND CENTER. SUPP. COMMAND THE FORMATIONS TRANSIT MALE HOUSE SIDG-LATI2. CAR MAINTENANCE ARRIVED AUTII:45AM. SUP. ON THE SCENE RELATING INGSAMADISIN. DEPARTED AT 12:20pm Supy (Note time for each entry; Include statement of Employee or Witness at conclusion) Your Arrival Time: 11:03ky Date Supervisor Submitting Report (Payroll #) Date Т Report Reviewed By 202 Report must be faxed to ROCC 202-962-2808 at end of Tour

Figure 17 RTRA Supervisor #2 Incident Report Pg-1

Incident Date: 8/23/23 Time: 10:40 hours Final Report – Collision A-3 Collision E23591

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	Key Findings (Detail Below)	
Supervisor Submitting Report (	Report Review By (Initials)	

Figure 18 RTRA Supervisor#2 Incident Report Pg-2

# Appendix G – Train Operator's Written Statement

Incident Information				than Motor		Page_	l of 3		
Data: 02 0100	Incident Tin		Time Reg		a o mo	Report	ed by: Cus	stomer 🗆	Employee
ANS 13,2013	10:41	AM	10	:41AM			Other O		
Location	Ma	zzanine #		Treat #/Deating	41.00	Ohaia	Mar. 1		
hade Island P	We.	zzanne #		Track #/Destina	ation	Ghain i	Marker/Sig		ber
Property Damage	🗅 Smok	P		□ Fire			Customer	Compla	int
Customer injury		mer Illness		Employee I	niurv		Employee		int
Criminal Activity		tor Entrapmer	nt	Rail Vehicle					lescription of incid
WEATHER				<b>ONS</b> (patura					ficial lighting)
lear 🗹 Rain 🗅			usk 🗆 Day				Lights O		
now 🗆 Sleet/Ice 🗅				derground 🗅			Lights No	ot Worki	ng 🗅
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levator/Escalator#:			AFC #:			Room	Number/L	ocation:	
ailure Number(s):									
arking Lot 🗅 Paid Area	Free Area	a 🗆 Garage 🛛	□ Station	Entrance 🗆 S	Stairway #		Platform	Anci	Ilary Room 🗅
njury/Illness reported abo		terror and the second se			-				
ame of Responding Supe	rvisor:		Name/De	partment of PL	NT/AFC or	other W	MATA res	ponder	
TRAIN INCIDENTS	Destinatio		CarNer	have (list - ll -				1	
rain ID 127	Destination	iont		bers(list all car			ZITA	Lead Ca	
ame of Responding Supe	ervisor:	MIL	01001:	3257,3242 Name/Departm	ent of CMN	2D°1	OF other 1	MMATA P	responder
and of hooponang oupo	11001.			Nume, Departin	one of own	1711101	or other i	, and the second second	coponder
DESCRIBE THE INCID		and the second se	and the second se	and the second se	problem a	and wh	io you n	otified a	and when.
Describe any pro	perty damag	e and the ext	ent of any	injuries.					
Comins into	Rhode	Island	Stat	ion tra	cK #:	1]	- Wa	5 50	anning-1
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ction taken/neeueu //// MS Number:	cident	Was a	Acum 219	inted in	1 SM	5	and 11	Way.	8/23/2 4/23/2

Figure 19 Train Operator Incident Report Pg-1

# Appendix H - Office of Rail Transportation: Managerial Incident Investigation Report





#### Office of Rail Transportation: Managerial Incident Investigation Report

			Incident Status:	Thechining
GENERAL IN	CIDENT INFORMATION			
Incident Type:	Person Struck By Train	Delay (Minutes):	Unknown	
Incident Date:	Wednesday, August 23, 2023	Vehicles Involved:	L-3258x3242x3159	
Incident Time:	10:42 am	First Reported By:	Train Operator	
Location:	Rhode Island Station (B04) track #1			
BRIEF DESCR	IPTION:			
At approvima	ately 10:42 am train #127			
a approxima	10.42 am train#127			
	orm a young lady jumped in front of my am until the train came to a complete st			
screa gave trans	orm a young lady jumped in front of my am until the train came to a complete st Central my ID and the location of my tr sit officer was on the scene.	op. I contacted Central b ain. Central asked if I wa	y saying "EMERGENCY EME	RGENCY" I
screa gave trans See t	am until the train came to a complete st Central my ID and the location of my tr sit officer was on the scene. The Attachment for additional information to the Attachment for additional information the Attachment for additional information	op. I contacted Central b ain. Central asked if I wa on.	y saying "EMERGENCY EME	RGENCY" I
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screa gave trans See t Post Incident She became She has no	am until the train came to a complete st Central my ID and the location of my tr sit officer was on the scene. The Attachment for additional information was hired on June 24, 2013 e a train operator on March 26, 2020 safety violations in her records.	op. I contacted Central b ain. Central asked if I wa on.	y saying "EMERGENCY EME	RGENCY" I
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Figure 20 RTRA Managerial Incident Investigation Report Pg-1

## Appendix I – Why-Tree Analysis

