



## WMSC Inspection Report 20250924

ISSUED 9/29/25

### Inspection Details

Title: Roadway Worker Protection Level I Training

Location: Carmen Turner Facility (CTF)

Date of Inspection: 9/24/2025

Time of Inspection: 7:00am to 12:00pm

Unannounced

Non-Risk-Based

Functional Area: Roadway Worker Protection

Hazard Rating: 1E

### Overview

On Wednesday, September 24, 2025, WMSC staff attended a Roadway Worker Protection (RWP) Level I Initial (1-day) training course at Metrorail's Carmen Turner Facility (CTF) for their annual refresher training on how to enter and remain safe within Metrorail's roadway. This was not intended as an inspection; however, it became clear that an inspection report was necessary to convey the observed defects to Metrorail.

During the course instruction WMSC staff observed that a portion of the content contained within the training guide slide presentation, prepared by Metrorail staff, was shortened or abridged, thus not fully instructed, and some sections were omitted entirely. The class was scheduled for 7:00am to 3:00pm with a one-hour lunch but this class started at 7:30am (late) and ended at 12:00pm.

The class was comprised of both WMSC staff members and Metrorail personnel. The Metrorail tenure of the class participants ranged from employed for only two months up to 14 years of Metrorail experience. As such, the diverse experience of the class showed some students had years of experience with roadway work and some had never entered the roadway before. It was therefore hazardous that the instructor omitted portions of the presentation focusing only on sections that were represented on the final exam at the end of the day-long classroom training session.

On Friday, September 26, 2025, the WMSC attendees conducted a debrief with the Manager, Technical Training & Development, in accordance with Program Standard Section 6.F.1.



## Defects and Corrective Actions

WMSC Inspections identify safety issues that may be classified as defects, findings, or recommendations. Findings and recommendations are defined by Program Standard Section 5.E.2 and 5.E.3 respectively. Ordinarily, issues identified in a WMSC inspection report are classified as defects. Defects are specific safety issues of non-conformance/non-compliance that are identified and that require remedial action.

This inspection did not identify any findings or recommendations and therefore does not require a WMSC Corrective Action Plan in accordance with Program Standard Section 5.E.4.

## Defect Observations and Determinations

WMSC Inspectors identified the following defects observed during the RWP level I training class:

### Defect 1

New RWP-qualified stickers were applied to each class attendee's OneBadge prior to taking the final exam assessment or conducting the physical practical exam assessment. Thus, stickers were applied to attendees' OneBadge before the student passed the class showing proficiency in level I RWP knowledge to be prepared when on the Metrorail roadway. SARE-05-007, Roadway Worker Protection SOP (Rev. 19), section 6.8.2 states *"At the successful completion of the RWP initial training, the employee's OneBadge will be modified with a RWP sticker...."*

**Hazard Rating: 1E**

### Defect 2

Metrorail Operating Rulebooks (MOR) were provided to class attendees by the training staff. However, personnel did not bring their own MOR with them. Furthermore, no Quick Access Guides were available or provided during the class. This relates to the open corrective action plan C-0281 that is addressing finding 2 from the [2024 Roadway Worker Protection Audit](#) that identified "Metrorail is not providing its personnel with up-to-date and accessible information about the locations where additional Roadway Worker Protection is required to prevent serious injury or death." Specifically, this is referring to providing current Quick Access Guides. A different CAP, C-0193 focuses on ensuring that all personnel have the current Metrorail Operating Rulebook. Expanding on that C-0193 effort, C-0281 actional item #1 states, "Building on CAP #WMSC-22-C0193 R1, Actionable Item #8 (Physical MOR Distribution Process), Operating Practices will expand the scope of the physical document distribution process to include the Quick Access Guide/Track Access Guide. Operating Practices will submit the documented process." These open corrective actions are anticipated to close in July 2026.

The absence of Quick Access Guides during the class violates section 5.6.2 of Process Number 2000-3-04/00, Physical Documents Distribution Process (dated December 18, 2024), which states:



5.6 The Office of Technical Skills Maintenance Training is responsible for:

5.6.1 Maintaining a current count of Roadway Worker Protection qualified employees by name, level, and department.

5.6.2 *Ensuring employees have up-to-date materials when reporting for training and providing them with the current materials if needed.*

**Hazard Rating: 1E**

### **Defect 3**

One class attendee did not have proper personal protective equipment (PPE) for the practical exam (attendee was wearing sneakers). The 'Participant Prerequisites' section of SARE-05-0303 Roadway Worker Protection Training Level 1 Instructor Guide (Rev. 0, dated June 24, 2025), states, "Participant Prerequisites: Participants must: Be a WMATA employee or an authorized contractor in good standing. Have a working WMATA ELM login. Be physically capable of crossing the third rail. *Bring required PPE to participate in practical exercises.*"

**Hazard Rating: 1E**

### **Defect 4**

The instructor omitted key course materials and slides in the SARE-05-0303 Roadway Worker Protection Training Level 1 Instructor Guide (dated June 24, 2025). Specifically:

1. The instructor did not cover possible roadway hazards (i.e. tripping hazards) on slide 53 of the training guide.
2. The instructor did not explain the third rail voltage hazard on slide 17 of the training guide.
3. The instructor did not discuss what is defined as "roadway" versus what is not considered "roadway" on slide 26 of the training guide.
4. The instructor gave no training on how to read chain markers on slide 98 of the training guide.

**Hazard Rating: 1E**

## **Next Steps**

Please respond **by Thursday, October 2, 2025**, to acknowledge receipt and to convey responses to the WMSC regarding what, if any, actions will be or have been taken in response.